A century of information leadership
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Director’s message

The year 2012 was memorable in several ways for the Library. It was the year in which we reached an important milestone – the Centenary of the Library. It was the year during which we got into full swing with the implementation of the new strategic plan for the Library.

“The (UP) Library is viewed as a national leader and innovator and resource of national importance”. This is one of the conclusions that the external panel that reviewed the Library in February 2010 came to. The UP Library attained this position because of the input made by its past and present hard-working and dedicated staff. Furthermore, the support that the Library has received over the years from its major stakeholders has contributed immensely towards its success.

Dr Hans Merensky was chosen as the focal point for the Library’s Centenary celebrations. He played a crucial role when, in 1937, he agreed to be the anchor donor for the construction of what is now the Merensky 1 Library. By donating a substantial amount of money at the beginning of the fund-raising campaign for this project, he made a momentous contribution to the foundation of the success that the Library has attained since those early days.

This milestone was marked by producing a publication entitled The Merensky Story 1912 – 2012. I wish to thank the team that made the necessary arrangements for the centenary celebrations and the publication of the book under the leadership of Ms Magriet Lee.

To implement the new strategic plan we had to adjust the Library’s organisational structure to create space for a Staff Development and Resources portfolio. Both these two functions were not well coordinated at the strategic level in the past. It has become clear that the rapid environmental changes will demand that we manage staff members’ skills and talents as well our other resources, which are becoming progressively scarce, meticulously and in a systematic way. Ms Hilda Kriel took this as her responsibility.
The Library IT Unit combined with the e-Service Unit to form the new Innovation and Technology Division under the leadership of Dr Heila Pienaar. Other staff members who were involved with e-resources and e-literacy were also added to this new division which now has more capability to deal with the challenges presented by the innovation and technology strategy.

Ms Lindiwe Soyizwapi, formerly from the University of Kwazulu-Natal, joined the UPLS to take up the position of Deputy Director: Client Services.

To ensure that departments responsible for support services deliver effective and efficient services to UP staff, the Executive of the University requested that a measurement tool be established to monitor the service levels of support service departments. Of the ten support services that were surveyed the Library was ranked at the top. We want to thank the UP staff for their confidence. It speaks of a trust relationship which we cherish and wish to strengthen in years to come.

Robert Moropa
Who we are and what we do

University of Pretoria Library Services (UPLS) are responsible for the management of academic information and knowledge, and for leading the University in information and knowledge innovation. All services are designed towards creating a gateway to global information, and supporting learning, teaching and research facilitated by professional staff.

To fulfil this mandate the following services are rendered:

1. Information necessary for learning, teaching and research for staff and students is provided at no direct cost to users.
2. Students and staff are trained in the optimal use of information.
3. A professional consultation service is offered by information specialists assigned to academic departments, particularly to support research, scholarship and postgraduate study.
4. Specialised information services are available for University leadership and other decision makers.
5. Digitisation and repository services to add the University’s own research outputs and valuable information resources to the corpus of open knowledge.

The Merensky 2 Library on the Hatfield Campus is the head office of the UPLS. Faculty libraries and other service points are spread over the six campuses of the University to provide integrated, customised contact services for undergraduates, postgraduates, staff, alumni and visiting scholars within reach of all staff and students. Faculty libraries are aligned to the UP faculties that they serve.

A 24/7 online service that gives access to all the services of the Library and its wide-ranging print and online collections is available at www.library.up.ac.za and www.library.up.ac.za/mobi for mobile devices.

Vision

To be a research library which is internationally recognised for redefining academic librarianship, and thereby to realise the UP 2025 strategic plan

Mission

To realise its vision, UP Library Services maintain a High Tech, High Touch client-driven focus directed at achieving a high impact, focusing on

1. Client services
2. Innovation and technology
3. Staff development
4. Resources
5. Marketing and quality assurance
6. Collaboration and partnerships
## Footprint

<table>
<thead>
<tr>
<th>Library</th>
<th>Distance from main library</th>
<th>Hours per week</th>
<th>Computers for clients</th>
<th>Network printers</th>
<th>Photocopiers for clients</th>
<th>Front line staff</th>
<th>Wheel chair enabled</th>
<th>Study seats</th>
<th>Group facilities</th>
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<td>3</td>
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<td>8</td>
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<td>3</td>
<td>Y</td>
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<td>6</td>
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<td>3</td>
<td>3</td>
<td>Y</td>
<td>650</td>
<td>1</td>
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<td>Medical Library</td>
<td>8</td>
<td>76</td>
<td>84</td>
<td>3</td>
<td>6</td>
<td>13</td>
<td>Y</td>
<td>111</td>
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<td>Basic Medical Sciences Library</td>
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<td>43</td>
<td>17</td>
<td>2</td>
<td>4</td>
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<td>Klinkala Library</td>
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<td>2</td>
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<td>Y</td>
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<td>38</td>
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*The Library at the Gordon School of Business Science in Illovo, Sandton does not form part of the UPLS

[www.library.up.ac.za](http://www.library.up.ac.za)
[www.library.up.ac.za/mobi](http://www.library.up.ac.za/mobi)
UPLS Executive

Mr Robert Moropa
Director
Master of Organisational Leadership
(Regent University, VA, USA)
Joined the UPLS in 1996

Ms Hilda Kriel
Deputy Director:
Staff Development & Resources
Master of Organisational Leadership
(Regent University, VA, USA)
Joined the UPLS in 1986

Dr Heila Pienaar
Deputy Director:
Innovation and Technology
D Phil (University of Pretoria)
Joined the UPLS in 1988

Ms Lindiwe Soyizwapi
Deputy Director:
Client Services
MA (University of Kwazulu-Natal)
Joined the UPLS in 2012
Faculty Library Heads

- Mr Johann van Wyk – Education Library
- Ms Magriet Lee – Health Sciences Libraries
- Ms Shirley Gilmore – OR Tambo Law Library
- Ms Susan Marsh – Jotello F Soga Veterinary Science Library
- Ms Elna Randall – Natural & Agricultural Sciences and Engineering, Built Environment & Information Technology (NAS-EBIT) Library
- Ms Maureen du Pisanie – Economics & Management Sciences Library (Acting Head)
- Ms Julene Vermeulen – Humanities and Theology Library

Support Service Heads

- Ms Soekie Swanepoel – Library Technical Services
- Ms Leonora Wydeman – Systems & Technology (until August 2012)
- Mr Louis Leonard – Finances
- Ms Salomie Stolz – Human Resources & Facilities
The Library Advisory Committee met twice in 2012 – on 11 April and 29 October.

The year’s meetings included presentations and discussions relating to strategic planning, integration with UP2025 and the UPLS improvement plan, research data management, open access, embedded librarianship, wireless internet access in the library, the Online Computer Library Center (OCLC), Biomed Central funding, the Carnegie report and the UPLS centenary celebrations.

Committee Members (2012 – 2015)

Prof Stephanie Burton, Vice-Principal (chair 27/06/2011 – )
Prof Antony Melck, Executive Director
Prof Hennie Stander – Faculty of Humanities (nominated by UP Senate)
Prof Mike Wingfield – Faculty of Natural and Agricultural Sciences (nominated by UP Senate)
Dr Rookaya Bawa – University of Johannesburg Library (external member)
Ms Gwenda Thomas – University of Cape Town Library Services (external member)
Prof Rian Cloete – Faculty of Law
Prof Danie Veldsman – Faculty of Theology
Dr Willem Rauscher – Faculty of Education
Prof Riel Franzen – Faculty of Economic and Management Sciences
Prof C Boonzaaier – Faculty of Humanities
Prof Theo Bothma – Faculty of Engineering, Built Environment & Information Technology
Ms Beulah Muller – GIBS
Dr Carol Nonkwelo – Division of Research and Innovation Support
Dr Jackie Pretorius – IT Services
Prof Wendy Kilfoil – Education Innovation
Mr Robert Moropa – Director UPLS (ex officio)
Ms Hilda Kriel – Deputy Director UPLS (ex officio)
Dr Heila Pienaar – Deputy Director UPLS (ex officio)
Ms Lindiwe Soyizwapi – Deputy Director UPLS (ex officio)
Ms Diana Gerritsen – Committee Secretary
## Snapshot of resources

### Budget

<table>
<thead>
<tr>
<th></th>
<th>2012</th>
<th>2011</th>
<th>2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>Information Resources (Capital)</td>
<td>65.217</td>
<td>60.95</td>
<td>56.96</td>
</tr>
<tr>
<td>Human Resources</td>
<td>59.99</td>
<td>55</td>
<td>52.3</td>
</tr>
<tr>
<td>Operational</td>
<td>7.396</td>
<td>7.84</td>
<td>6.97</td>
</tr>
<tr>
<td>Information Technology</td>
<td>0.856</td>
<td>0.952</td>
<td>0.6</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>133.459</strong></td>
<td><strong>124.742</strong></td>
<td><strong>116.83</strong></td>
</tr>
</tbody>
</table>

### Staff

- Managers: 16
- Information specialists: 71
- IT staff: 9
- Binders: 6
- Admin staff: 7
- Information assistants: 51
- Shelvers: 11
- Hourly staff: 80

### Information Resources

<table>
<thead>
<tr>
<th>2010</th>
<th>2011</th>
<th>2012</th>
<th>Resource types</th>
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</thead>
<tbody>
<tr>
<td>1 002 020</td>
<td>1 014 425</td>
<td>1 041 403</td>
<td>Book titles</td>
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<td>1 477 999</td>
<td>1 493 149</td>
<td>1 521 466</td>
<td>Book volumes</td>
</tr>
<tr>
<td>1 909</td>
<td>1 723</td>
<td>1 925</td>
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<tr>
<td>63 036</td>
<td>76 925</td>
<td>73 481</td>
<td>Accessible e-journals</td>
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<tr>
<td>11 212</td>
<td>16 799</td>
<td>26 723</td>
<td>Licensed e-books</td>
</tr>
<tr>
<td>285 938</td>
<td>279 985</td>
<td>469 377</td>
<td>Accessible e-books</td>
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<tr>
<td>333</td>
<td>434</td>
<td>414</td>
<td>E-databases</td>
</tr>
<tr>
<td>6 062</td>
<td>6 964</td>
<td>8 016</td>
<td>UP e-theses/dissertations</td>
</tr>
<tr>
<td>12 443</td>
<td>14 417</td>
<td>17 443</td>
<td>Institutional repository items</td>
</tr>
</tbody>
</table>

### Online Library
- www.library.up.ac.za and www.library.up.ac.za/mobi available 24/7
- Access to 73 481 online journals
- 26 723 licensed e-books (+ access to 442 654 free electronic books)
- 8 016 UP theses/dissertations online (upetd.up.ac.za)
- 17 443 items in institutional repository USpace (repository.up.ac.za)
- Online interlending service
- Ask-a-Librarian online enquiry service
- E-exam papers
- 345 ClickUP and other information packages

### Physical Libraries
- 11 libraries/service points on all campuses
- 3 245 study seats
- 714 computers for clients
- 33 group discussion rooms
- 31 cubicles for postgraduate students
- 1 041 403 printed book titles
- 1 925 print journal subscriptions
- 358 813 journal volumes
- 467 combined service hours per week
- Study centre (Hatfield campus) open 132 hours per week

- Expanding the e-book collection was a priority and growth area: R2 604 197 was spent on e-book licences.
- R700 000 was spent on a Prepay Membership Account with Biomed Central to encourage open access publishing.
Snapshot of services and use

Potential UPLS Clients 2012

68% of the 63 939 potential clients used our services

Expenditure

Consultation and enquiries

Training

Use of Online library

- 1 598 288 articles downloaded from online journals licensed by the Library Services at an average cost of R17.04 per article
- 1 382 162 online books downloaded at a cost of R1.88 per download
- 4 348 488 searches on citation indexes licensed by the UPLS
- 890 210 library web site visits
- 5 439 470 files downloaded
- 1 725 alerts/SDI provided
- 9 103 interlending documents delivered to UP clients
- 107 268 pages downloaded from digitised study collection
- 316 016 online exam papers downloaded
- 997 reference questions answered online
- 8 927 168 files downloaded from e-theses repository (UPeTD)
- 745 103 pages viewed on institutional repository (UPSpace)

Use of Physical Libraries

- 2 736 986 library visits excluding OR Tambo Law Library (mostly undergraduates)
- 351 011 visitors during March (busiest month)
- 12 713 visitors on one single day in Merensky 2 Library (12 March)
- 531 403 books and other physical media loaned
- 173 698 short loans from reserved study collections
- 4 885 158 photocopies made
- 6 358 154 pages printed on network printers
Strategic Focus Areas

1. CLIENT SERVICES

Strategic objectives

1. High-level integration with UP2025 Institutional Research Themes (IRTs) through embedded librarianship.

2. Active partnering with academic departments and EI in accordance with the UP2025 enquiry-based teaching and learning model.

3. Reconceptualisation of information literacy training in order to empower clients to function independently in the knowledge and high-tech environment.

4. Provision of products and services to enhance the University’s dual strategy of professional training and research.

5. Investigation of tools and initiatives to make UP research more visible.
Embedded Librarianship Workshop

Embedded librarianship is a practice model whereby a librarian works closely and proactively with a specific research team or teaching/learning group to deliver highly customised knowledge and information services to the group’s well-designed needs where and when needed. The librarian is embedded in the team’s work processes and may even be part of the team and co-responsible for the results of the team. Some share office space with the team. Increasingly embedded librarians use social media to be where students tend to be. The model exploits the competencies and expertise of librarians and the opportunities afforded by abundant information and new technologies more effectively and is underpinned by a trust relationship. It is well suited to interdisciplinary research. Embedded librarianship has many applications in a university setting.

The UPLS has been active in this field since the start of the subject librarian system in 1975 with a general approach of providing dedicated and customised services.

A number of very successful projects resulted from this but not in a well-coordinated fashion. The aim of our strategy is to intensify and expand these initiatives to new areas and user groups in ways that are relevant for them. In particular it will be applied to the University’s multidisciplinary Institutional Research Themes (IRTs):

- Energy
- Genomics
- Biotechnology and the management of animal and zoonotic diseases
- Food, nutrition and well-being

Multidisciplinary teams from different faculty libraries, supported by the Library’s Innovation and Technology Division will be appointed for each of these.

UPLS staff who worked as interns at major USA university libraries in 2011 and 2012 experienced a heavy dose of the American interpretation of embedded librarianship as well as discussions of the challenges associated with the concept. As a result of this Tertia Coetsee and Marguerite Nel of the Jotello F Soga Library initiated a one-day seminar in the Library Auditorium on 31 October 2012 to investigate the current state of the UPLS embedded librarianship model and to build enthusiasm and common understanding.

The event was attended by 55 people including lecturers from the Department of Information Science as well as librarians from the University of KwaZulu-Natal, Tshwane University of Technology and GIBS.

The programme focused on information literacy, research projects and research support. Staff members shared best practice, experience and ideas which were discussed by the group in 14 ten-minute show & tell sessions.

In Session 1 Shirley Gilmore (OR Tambo Law Library), Sunette Steynberg (NAS-EBIT Library), Susan Marsh and Marguerite Nel
(Jotello F Soga Library) discussed credit-bearing information literacy training which forms part of coursework in the faculties of Law and Veterinary Science, and in the Department of Chemistry.

Session 2 was devoted to projects that were the result of opportunities that were used to provide innovative services:

- Estelle Grobler (Health Sciences Libraries) described her role as information specialist for the School of Health Systems and Public Health with its well defined information needs.
- Tertia Coetsee (Jotello F Soga Library) elaborated on the very successful phytomedicine community of practice about which she has already published two articles.
- Magriet Lee (Health Sciences Libraries) discussed the creation of an information service for a distinct user group of researchers at the Weskoppies Mental Health Hospital.
- Antoinette Lourens (Jotello F Soga Library) spoke about the establishment of an information service for the Hans Hoheisen Wildlife Research Station.
- Susan Scheepers (Health Sciences Libraries) discussed different library functions that benefit from embedded librarianship.
- Refilwe Matatiele (NAS-EBIT Library) spoke about the use of Amazon Kindle books in a university setting.

The final session of the day focused on embedded librarianship in research support. Aspects such as aligning library strategies with faculty strategies, bibliometrics, finding the right journals for publication, assistance with NRF applications and opportunities for collaboration, research methodology and supporting postgraduate students with the writing of research proposals were covered by Helmien van den Berg, Danie Malan, Liesl Stieger (EMS Library), Antoinette Lourens (Jotello F Soga Library) and Sunette Steynberg (NAS-EBIT Library).

Presentations are accessible at repository.up.ac.za/handle/2263/21189.

Progress with strategic objectives

Information literacy training

1. First-year orientation

   Welcoming day: a group of five staff members took interested parents and students on a tour of the Merensky 2 Library.
   Orientation week: From 28 January to 7 February, 15 IT labs seating 50 students each were used for training 4850 first-year students. This included use of the Survivor Map, the 'credit card', an online game and a PowerPoint presentation. Training was followed up with a survey of the participants in order to gather information to inform planning for 2013. This mass training event was co-ordinated by Gerda Ehlers.

   In another survey later in the year students identified training in referencing, plagiarism prevention and the use of e-journals and databases as their most pressing needs.

2. Other training
Training in the prevention of plagiarism was given in the Merensky 2 Library in weekly sessions on Thursdays and once a month training was also provided in the use of Refworks and Endnote. Turnitin (software to detect plagiarism) training was done collaboratively with Education Innovation.

3. Overall 23 665 students attended 728 group training sessions while 819 person-to-person training sessions took place.

4. New developments
Ms Bettie de Kock (Innovation and Technology Division) who specialises in gaming as a teaching tool developed a new game and training tutorial for 2013 training while a game for mobile devices and another brand-new game are on the drawing board.

She also delivered a paper at the SA Online User Group Conference on gaming, using the current game with its space theme as demonstration.

Postgraduate Forums
In a joint project by UPLS and the Office of the Vice-Principal Prof Burton, three postgraduate forums were held in 2012 to motivate Masters and PhD students and to give pointers on matters related to doing research.

These events took place on 25 May, 20 July and 27 August in the Library auditorium. The May and July forums were attended by 154 students from the faculties of Engineering, Built Environment & Information Technology (EBIT), Health Sciences, Natural & Agricultural Sciences, and Veterinary Science. In August 51 students from Economic and Management Sciences, Humanities, Law, Theology and Education participated. An inspirational talk by Prof Burton was followed by a guided tour of the Research Commons. Thereafter participants divided into three groups for hands-on workshops on
- EndNote, presented by Bettie de Kock
- RefWorks, presented by Sunette Steynberg
- ISI and where to publish, presented by Fiona Bester, director of WorldWide Information Services (WWIS), and ISI representative in Africa.

Other workshops for researchers
The Open Scholarship Office used the new Library auditorium to good effect and organised four workshops for postgraduate students and researchers in support of the strategy to make UP research more visible.

The first was in collaboration with the publisher Springer on 28 February attended by 100 researchers. The programme included the following topics:
- Introduction and brief demonstration of available Springer products: SpringerLink, AuthorMapper, Exemplar, and Author Academy, presented by Diana Alkema, Senior Account Development Specialist at Springer (hdl.handle.net/2263/18313)
- Jacco Flipsen, Editorial Director at Springer discussed various aspects of publishing scientific research (hdl.handle.net/2263/18314)

On 11 May Prof Hussein Suleman of the University of Cape Town addressed the need for African researchers to care about open access and the benefits that
may be derived from it. (hdl.handle.net/2263/18808)

The third meeting took place on 14 June when Johanna Kuhn, Sales Executive for the Open Access publisher BioMed Central, addressed researchers on Open Access & how it affects your citations. The presentation was intended for researchers who wanted to make use of the University of Pretoria BMC membership programme. (repository.up.ac.za/hdl.handle.net/2263/19210)

At the last meeting Sibu Zondi, representing the Emerald Group spoke on How to get your article published the Emerald way. (repository.up.ac.za/hdl.handle.net/2263/21282)

**Library services at the Weskoppies Hospital**

The library facility at Weskoppies Hospital (about 8km from the Medical Library) was established many years ago as part of the Transvaal Department of Health. Due to neglect, it unfortunately turned into a store room for old, outdated books and furniture like beds and ward screens. We had the opportunity to once again turn this store room into an active and dynamic facility after a huge effort to clean out the clutter and installing furniture and seven computers.

The Information Specialist for Psychiatry visits the library every second Friday. Services available are follow-ups on emails, attending academic discussions and literature searches and training in and marketing of new products. New books are available and can be checked out, returned and renewed by staff and registrars. Users are assisted with literature studies and referencing of protocols, articles, theses and dissertations while content pages of current journals are provided.

The library will be managed virtually and no books or journals (apart from the old books discovered and donated) will be housed in the library. Electronic resources are available and subscriptions have been taken out on Psychiatry Online and PsychTests which are also actively used by users from Education and Social Sciences. Providing this excellent department with a personal service is a true opportunity for embedded librarianship.
Strategic Focus Areas

2. INNOVATION AND TECHNOLOGY

Strategic objectives

1. Creation of an e-environment for scholarship at UP with the focus on the integration of e-products and e-services (including information specialists) with e-learning and e-research.

2. Delivery of new technology-based services, for example mobile services (including training of library staff and clients).

3. Infusion of relevant technologies into client processes, for example research data management (including training of researchers and library staff).

4. Contributing to the ranking of UP by:
   - implementing the open access mandates,
   - ranking the UP repositories,
   - financially supporting publishing in accredited high-impact open access journals.

5. Active partnering with UP departments of IT and Education Innovation for the development and delivery of high-tech services for research, teaching and learning.
Highlight

Out of the e-box: Marketing and training event, September 2012

The UPLS actively started using information technology when the library catalogue was computerised and the DOBIS/LIBIS library management system was implemented in 1980. The next year Medline, Dialog and INCH kicked off the online information revolution. Full text electronic journals were introduced in 1996. Digitisation, open access initiatives and institutional repositories followed. By then it was clear that the future of libraries would be tied up with information technologies and that the Internet would become the backbone of library services. It needed strategic direction to make the most of these new opportunities in order to collaborate meaningfully with role players on campus and in the wider information world and to influence developments within the University. Today it dominates the development and innovation landscape with eleven focus areas involving staff from all over the Library.

A marketing and training event was held for the entire month of September to

- create awareness for the UPLS e-Strategy in as much as it enables the integration of e-services with the University’s e-learning and e-research environments and extends library services beyond the Library’s physical premises
- showcase the Library’s support for the research, teaching and learning needs of students and academics through innovative service delivery
- keep the Library on the cutting edge of new technologies and to ensure that staff are properly trained for new roles.
The highlight was a two-day symposium held on 19 and 20 September in the Library auditorium and attended by 98 people from all over South Africa. Prof Stephanie Burton, Vice-Principal: Research and Postgraduate Education opened the symposium and introduced the symposium theme.

The two keynote addresses dealt with topics which are extremely relevant for libraries right now. In the first Dr Adele Botha of the CSIR Meraka Institute discussed the state of South Africa’s mobile connectedness and the implications of the present situation. Dr Amaleya Goneos-Malka of StarcomMediaVest Group South Africa spoke about marketing to young adults in the context of a postmodern society.

The rest of the programme consisted of:

- **The seven ages of computers in education** – Prof Johannes Cronje, CPUT
- **Internet Archive book digitization project** – Robert Miller, Internet Archive (online presentation)
- **e-Research: discovering the weak links** – Dr Martie van Deventer, CSIR Information Services
- **World Digital Library** – Michele Rago, World Digital Library (online presentation)
- **Reconfiguring research impact in the Open Knowledge environment** – Leslie Chan, University of Toronto (online presentation)
- **Libraries, technology trends and researcher expectations** – Prof Theo Bothma, UP
- **Institutional repositories: a perspective from the Department of Architecture** – Prof Karel Bakker and Nicholas Clarke, UP
- **Social networking: UP Mobi** – Dolf Jordaan, UP
- **Mobility and how it’s levelling playing fields everywhere** – Tim Walter, Nashua
- **Google: what’s next** – Bryan Nelson, Google SA.

The symposium concluded with a workshop on Designing meaningful learning at a time of information overload by Prof Johannes Cronje of CPUT.

Presentations are available on UPspace: [repository.up.ac.za/handle/2263/19718](http://repository.up.ac.za/handle/2263/19718).

A series of 14 workshops organised by Christelle Steyn and Janice de Wee with a strong focus on mobile services and products was offered throughout the month of September and attended by 308 people. The workshops were presented by staff from UP, iBala Mobile, HSRC, CSIR Information Services and companies from whom the UPLS buys electronic information resources. Ten iPads were purchased to ensure a hands-on experience for workshop participants. The following topics were covered:

- Social media on mobile devices
- Social reporting
- Authoring tools on mobile devices
- All about tablets
- Institutional repositories
- Research data management
- Gaming
- Demonstrations of e-resources on mobile devices.
Progress with strategic objectives

Mobile Services
A committee for mobile devices was established and the Library’s mobile strategy finalised. Workshops for library personnel and clients were offered on the use of mobile devices and authoring tools throughout the year.

The Innovation and Technology Division joined forces with Library Technical Services and the Humanities Library for the Overdrive® e-book initiative to get on board with international trends of using mobile devices for reading books (see p.27).

The lack of wireless internet access inhibited rollout of mobile services. Kindles and iPads were bought for experimentation and members of the management forum were issued with tablets. Synergy between the UPLS and El mobile strategies was explored.

In 2013 the focus will be on rewriting the UPLS web site to be mobile compatible and on skills development for all staff.

E-Research
In 2013 Johann van Wyk, head of the Education Library, will take up a new position in the Innovation and Technology Division. He will lead the e-Service and take responsibility for the data management pilot study. This will add momentum to the Library’s efforts to appoint a full-time data manager. Isak van der Walt was also given the task to develop a literature database for UP academics and he took over formal responsibility for the maintenance contract for the Moodle open-source program which will serve as a platform for the Natural Products Virtual Research Environment (VRE) Project.

Meanwhile Dr Heila Pienaar continued her efforts to raise awareness of e-Research, to develop contacts and to collaborate with related initiatives on campus and elsewhere. Her efforts included the following:

- Co-organising a DST/HSRC/UP workshop on data curation in Social Sciences and Humanities, and presenting a paper on Survey of research data management practices at the University of Pretoria.
- Reading a paper on virtual research environments at the SA Online User Group Conference.
- Writing a Project outline for the implementation of research data management at the University of Pretoria.

Janice de Wee collaborated with a colleague at CSIR to support the African Natural Products Virtual Research Environment with suitable information. (naturalproducts.bi.up.ac.za/vre/)

Open Scholarship
A new dimension was added to the Open Scholarship programme when the Library set up a Prepay Membership Account with BioMed Central (www.biomedcentral.com/) for a year. This allowed UP researchers to publish in accredited BioMed Central journals
without having to pay the publication fees. The contract commenced in October 2011.

By the end of 2012, 64 requests had been received and 62 were granted. Twenty-six of these articles have been published so far. A survey of beneficiaries in October 2012 showed that there was a distinct need for this kind of support. In 2013 a decision will be made on the future of the fund and other similar schemes.

The two Open Scholarship collections grew steadily: the collection of theses and dissertations (UPeTD) stood at 8016 at the end of 2012 (upetd.up.ac.za). This repository was ranked no 67 in the world and is the highest ranked in Africa. The number of journal articles authored by UP researchers (openUP) reached 8500 (repository.up.ac.za/handle/2263/121).

Collaboration with academic departments and the Division of Research and Innovation Support on the annual data exchange process was once again very successful when 127 articles which had not been reported by academic departments were added by the Library. The 67.14 units represented by these articles brought in R8.6m for the University from the Department of Higher Education and Training.

The Berlin 10 Open Access Conference which is an annual event following the Berlin Declaration on Open Access to Knowledge in the Sciences and Humanities in 2003, took place in Stellenbosch which made it possible for five staff members to interact with international colleagues.

On the international front Elsabé Olivier served as board member for the Networked Digital Library of Theses and Dissertations (NDLTD) (www.ndltd.org/) and co-chair of its Awards Committee. Collaboration with the Wellcome Trust, Scholarly Publishing and Academic Resources Coalition (SPARC) (www.sparc.arl.org/), Right to Research Coalition and the Open Courseware Consortium was also actively pursued.
Strategic Focus Areas

3. STAFF DEVELOPMENT

Strategic objectives

1. Continuing Professional Development and Workplace Learning (CPDWL) based on identified skills sets aligned to UP2025 and the Library Strategy.

2. Developing an innovative organisational culture to realise UP2025.

3. Cultivating leadership for innovation.

4. Adopting a management by projects approach in order to optimise our resources and future planning.


**Highlights**

**Emotional Wellness Workshops**

The Emotional Wellness initiative was a first for the Library. It is based on the belief that emotionally intelligent staff is an organisation’s most valuable asset. An external consultant, under the umbrella of Neurolink, determined the Brain profiles and Emotional Intelligence Competencies profiles of all participating staff members. The profile is a constructive empowerment tool intended to give people guidance on how to increase their performance and be maximally effective. It focused on the four broad dimensions of emotional intelligence namely self-awareness, self-management, social awareness and social skills.

The intervention included personal feedback to every staff member as well as team and organisational feedback. Many staff members indicated that they benefitted tremendously on a personal level. This initiative further resulted in an Organisational Culture Survey and laid a firm foundation for better person/job fit, talent management and succession planning. 151 staff members participated voluntarily in the workshop.

**Carnegie wrap up**

Between 2009 and 2012 the UPLS participated in two national projects funded by the Carnegie Corporation of New York (CCNY). Staff development was at the core of both the Carnegie Library Leadership Project and the Carnegie Research Libraries Consortium (CRLC). Forty-seven UPLS staff members attended academies and programmes, 5 went to the USA on residential internships at major university libraries while many more participated as facilitators and presenters. The Carnegie Library Leadership Project, co-ordinated by Martha de Waal, cemented the UPLS reputation as a national leader in continuous professional education.

**Carnegie Library Leadership Project**

The $1m grant awarded to the University of Pretoria to address the library leadership development needs of public and academic librarians in South Africa was concluded in October 2012 with a 2-day Emerging Library Leaders Symposium, hosted at Leriba Lodge in Centurion and attended by 77 Academy alumni, Executives from the University of Pretoria Library Services and various stakeholders.

The goal and objectives of the project have been realized. The Carnegie Centre for Library Leadership and Training has been established within the Merensky 2 Library; 120 librarians attended six 2-week residential academies and 30 librarians were further selected to attend three 1-week residential Train-the-Trainer programmes to continue training after the termination of the grant.
The involvement in the project of the Department of Information Science at the University of Pretoria, the Centre for Information Literacy at the University of Cape Town and the Information Studies Programme at the University of KwaZulu-Natal, ensured the design of sector specific programmes that addressed the unique challenges of the Library and Information Services (LIS) sector.

Eighteen UPLS staff members were selected for participation in the Academies and successfully complied with all the requirements. Nine staff members proudly graduated with distinctions and six of the alumni also participated in the Train-the-Trainer Programmes. In 2012 Sonto Mabena attended the 6th Academy while Gerda Ehlers, Suzy Nyakale and Mmakgoshi Reetseng participated in the last Train-the-Trainer programme.

The project was evaluated externally and declared a resounding success which would impact the SA LIS sector extremely positively. A final report and financial statements were submitted to the Carnegie Corporation of New York. http://www.library.up.ac.za/carnegie/apr2012.htm

Carnegie Research Libraries Consortium (CRLC)

The overarching goal of this initiative was for the university libraries to make a concerted contribution to better and more productive research at the country’s six leading research universities. The staff development component of the project consisted of three Research Academies in 2010 and 2011, USA internships in 2011 and 2012 as well as an Executive Management Academy in 2012.

Tertia Coetsee (Jotello F Soga Library), Maggie Moropane (Education Library) and Susan Scheepers (Medical Library) were the last of the interns to visit the United States from 20 February to 29 April 2012 as guests of Purdue University, the University of Connecticut and Johns Hopkins University respectively. The visit kicked off with a study programme at the Mortenson Centre for International Library Programs, University of Illinois, Urbana-Champaign. At their host libraries a full and varied programme gave them maximum exposure to the entire range of professional activities under the guidance of a mentor who helped them make the most of the experience.

The Executive Management Academy was attended by Johann van Wyk, Julene Vermeulen and Jacob Mothutsi, leaders of the Education, Humanities and Mamelodi Libraries. It took place at Mont Fleur, Stellenbosch, 4-17 March 2012. The aim of the Academy was to prepare experienced senior library staff for service leadership towards optimal support for research at a time of continuous change and tremendous challenges.

The programme covered four main themes:

- Personal aspects of leadership and management
- Understanding the context of academic research library leadership
- Professional knowledge and skills relevant to leadership and management
- Strategic thinking, planning and implementation
An intensive programme included speakers on topics related to higher education, technology, research needs and trends in the information business. In the second week participants conducted practical exercises and discussion in groups, shared their knowledge and experience while interacting with speakers and facilitators. On the last day the UP participants joined their KZN colleagues in an exercise to design a strategic plan for the KZN Library and to adjust a financial budget to cost cuts applying the new management concepts and tools. The exercise was concluded by presenting the plan to a panel who played the role of the University executive.

Progress with strategic objectives

Staff Development

Staff development received much emphasis and a generous budget of R657 482.

- Fifteen staff members received financial support for studies at UNISA.
- Funding was supplied for five international conferences. Sixty-three staff members attended fifteen local conferences. Five more staff members were funded by the organisers of conferences where they were speakers. Lists of conferences and presentations can be found on page 36.
- A total of 263 staff members attended 15 different workshops on Research methodology (11), Internet research (2), Scientometrics and science indicators (1), book repair and paper conservation (3), paper conservation for libraries (1), time management (1), stress management (1), supervisory management skills (1), Emerald training (7), ISI training (13), Microsoft project management basic (2), Support staff training – LIASA (6), LIASA Interest Group for Bibliographic Standards Cataloguing Workshop (IGBIS) Workshop (15), Carnegie Library Leadership Academy (1), Carnegie Train-the-Trainer programme (3).
- A SETA accredited course in project management was presented and attended by 16 middle managers.

Study Success

- Mr Robert Moropa obtained his Master’s degree in Organisational Leadership from Regent University, USA
- Ms Rosina Ramokgola (Learning Centre) obtained her Master’s degree in Urban and Regional Planning
Promotions

- 34 staff members were promoted as a result of the Nehawu project
- 21 staff members were promoted through the normal budget process

Achievements and Professional Involvement

- Mr Robert Moropa: OCLC Board member
- Dr Heila Pienaar: NEDICC Board member; Department of Arts and Culture. Legal Deposit Committee 2010-2013
- Ms Lindiwe Soyizwapi: member of the Editorial Committee for *Innovation: Journal of appropriate librarianship and Information work in South Africa*
- Ms Martha de Waal: National Secretary of the LIASA Executive Committee; LIASA Gauteng North 2012 Branch Librarian of the Year
- Ms Elsabé Olivier: NDLTD Board member and Co-chair of its Awards Committee; additional member of the LIASA Gauteng North Branch Executive Committee
- Ms Susan Scheepers: Chair of the Southern African Online User Group (SAOUG) Executive Committee
- Ms Janice de Wee: member of the SAOUG Executive Committee; member of the iBala Consortium Executive Committee
- Ms Christelle Steyn: member of the SAOUG Executive Committee; member of the iBala Consortium Executive Committee
- Mr Danie Malan: Chair-Elect of the LIASA Gauteng North Branch Executive Committee
- Ms Suzy Nyakale: Additional member of the LIASA Gauteng North Branch Executive Committee

New Appointments

Ms Lindiwe Soyizwapi, Deputy Director: Client Services
Ms Clara Ngobeni, Learning Centre, Merensky 2 Library
Ms Cora Bezuidenhout, Circulation Unit
Mr Johan Swart, Research Commons
Mr Errol Keet, Research Commons
Mr Blok Beukes, Bindery
Mr Patson Nyalungu, Bindery
Mr Timothy Matheba, Postal Service
Ms Gcobisa Xalabile, Humanities Library
Ms Shirley Shai, Humanities Library
Ms Brenda Nsanzya, Humanities Library
Mr Josiah Lebelo, Humanities Library
Ms Lucy Skeyi, Medical Library
Mr Abram Maboya, Medical Library
Ms Martha de Waal, Library Technical Services
Ms Pfano Makhera, Library Technical Services
Ms Lebo Raphadu, Library Technical Services

Staff who retired in 2012

Mr Rolf Tönsing, Library Systems Group, 1975-2012

Ms Anneline van der Gryp, Medical Library, 1983-2012
Staff who resigned during 2012

Mrs Rika Brits
Ms Sindy Hlabangwana
Ms Ivy Khangale
Mr David Mahlangu

Mr Nic Mare
Ms Heila Mare
Mrs Makhanani Mashaba
Ms Pricilla Reetseng
Ms Ujala Satgoor

In Memoriam

Errol Christy Keet
(14/01/1982-18/11/2012)

Give as much of yourself to everybody you meet.

Smile more, laugh more, explore nature, wish upon stars, and let your life be filled with breath-taking moments.

Shame that fool death.

I am proud to say that I do not fear death, I embrace it. It serves its purpose just like all of us. But there are evil people that at certain times invite death into our lives a little bit too soon.

from Errol's blog

Equity Profile

Every opportunity is used to appoint staff of designated groups whenever suitable candidates can be found. Unfortunately the UPLS loses many black staff to other libraries that offer higher salaries.

At the end of 2012 the UPLS almost reached its EE target.

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Strategic Focus Areas

4. RESOURCES

Strategic objectives

1. Provision of enriched learning and research spaces.
2. Collection development in accordance with UP2025.
3. Focus on accessibility of academic information via a wide range of devices, such as mobile devices.
4. Transformation of UP libraries to ‘green’ environments.
5. Transition to a physical environment which is conducive to innovation and optimal performance.
Highlight

The road less travelled: implementing Overdrive®

Reading for relaxation and self-development is a familiar way to improve vocabulary, concentration and general knowledge. Ultimately, it contributes to better academic performance for students. The UPLS with its considerable collection of fiction and how-to books is well placed to provide such reading material – particularly to the many students who do not live within reach of a public library. To this end a project known as Fiction Friday was initiated in 2010 by Adrienne Warricker of the Humanities Library. This was hugely successful.

With the growing popularity of the Library’s e-book collection it was decided to run a one year pilot of Overdrive®. This e-book platform provides users with popular fiction, graphic books, science fiction, biographies, thrillers, mystery, romance, self-improvement books, language courses, and books on careers, health and fitness, family and relationships not normally held in an academic library, alongside academic books on art, literature and criticism, current events, classic literature and journalism.

From Overdrive’s more than one million titles, 853 e-books, 177 audio books – for visually impaired students – and three videos were selected to start off. Library patrons can download items from the Overdrive page (universityofpretoria.lib.overdrive.com) to their computers and tablets. Kindle functionality is not yet available in South Africa. Everyone is entitled to two books at a time for a period of 28 days and may download the same book on three separate devices.

In November and December a marketing campaign was organised by Bettie de Kock and Isak van der Walt including an exhibition in the main library, hands-on workshops and online guidelines. Training covered the entire e-book system: the functionality of the Overdrive® system, e-reading platforms such as Adobe Digital Editions and Overdrive Media Console and the e-reading principles inherent in mobile devices such as laptops, tablets, phones and audio devices. These workshops will become a standard item in the Library’s information literacy portfolio until reading e-books becomes as mainstream as reading paper books. The Library’s training video is available at www.youtube.com/watch?v=9VG72uPjL5w.

In the first three months of the pilot scheme 159 individuals used the system to check out 253 e-books and 53 audio books. The trial period runs until August 2013 when a decision will be made on the continuation of it.

For the UPLS this project is an excellent exercise in the administration, marketing, training and use of an e-book lending system in a mobile environment. The project was managed by a team coming from various departments in the Library under the leadership of Soekie Swanepoel, Head of Library Technical Services.
Strategic Focus Areas

5. MARKETING AND QUALITY ASSURANCE

Strategic objectives

1. To market the services and products of the Library to all relevant clients and stakeholders for greater impact.
2. To manage the image of the Library by professionally developing and maintaining the UP Library Services brand.
3. To enhance quality assurance (QA) in all processes, products and services.
4. To analyse library data for better management decisions (business intelligence).

This strategic area was dormant during 2012 while the position of assistant director was vacant.

6. COLLABORATION AND PARTNERSHIPS

Strategic objectives

1. To establish and maintain meaningful relationships with key stakeholders and partners at UP, nationally, in Africa and internationally.
2. To negotiate and obtain funding from the University as well as external funders for development projects (third-stream income).
3. To identify and link up with partners that UPLS will collaborate with on research and development projects.
Windows in the foyer of the first TUC Library in the West Wing of the Old Arts Building
A Century of information leadership

When the Transvaal University College opened its doors in 1908 it was with four professors, three lecturers, thirty-two students and a collection of books known as the “Arts Library” which the Transvaal Technical Institute bought on the advice of Prof John Purves in 1906. These books were the core of the Library’s information collection. In 1909 Prof Purves became the first Honorary Librarian. Two years later, in 1911, the Library found its first permanent home in the Old Arts Building. In Lockhead’s Guide, directory of Pretoria, of 1912 the Library was described as “a fine apartment, panelled throughout with dark wood, well ventilated, and divided into numerous bays, screened off for private study. It has been designed in a thoroughly practical and up-to-date manner, and is probably the finest example of a college library in South Africa”. It had 60 study carrels, a reference section and shelves. The information collection consisted of more than 4 000 books, and new journals were added regularly. By 1917 the book budget was £50.

One hundred years later the UPLS is probably still the finest example of a university library in South Africa with its 12 well-appointed libraries and other service points, 163 permanent staff and 80 hourly staff, 1 521 466 book volumes, access to thousands of electronic books, journals and material in other databases, an information budget of R65 217m and 21st century programmes and services on par with the best academic libraries of the world.

The first two decades was a time of economic hardship after the Anglo-Boer War and the First World War with money to buy books or to build a proper library difficult to come by.

Buildings

Throughout its existence building projects and moving from place to place to accommodate the growing numbers of students and books on different campuses were a dominant feature of the Library Service. During this century 28 major building, renovation and relocation projects were undertaken of which the biggest were the building of Merensky 1 and Merensky 2 Libraries.

In 1920 a decision was made to collect money for a Voortrekker monument which would include a library. Fortunately the monument idea was dropped but it took another 17 years before a donation of £10 000 from Dr Hans Merensky made it possible to start the project which would eventually cost £38 000. Other noteworthy donors were the Pretoria Jewish community, staff and students of the University and the Pretoria City Council. The Library was designed by Gerard Moerydk and the design was influenced by African, Egyptian and Persian architecture.

Although the building was impressive it was not functional. Despite various additions later, the problems were not solved and a new library, Merensky 2, was built and opened on 26 March 1976.
The building which cost R2.8m plus an additional R180 000 for furnishings added 122 441 square feet to the available library space and made provision for 1 083 seats and 129 members of staff. The new building contributed to a period of unprecedented growth and renewal.

**Special collections**

Over the years gifts and purchases of the book collections of eminent persons made a huge contribution to the book stock of the Library, particularly the Africana Library. Today the Library has 15 special collections ([www.library.up.ac.za/special/collections.htm](http://www.library.up.ac.za/special/collections.htm)) and six South African music collections ([www.library.up.ac.za/music/samusic.htm](http://www.library.up.ac.za/music/samusic.htm)). The unique items in these collections are important for researchers. Retrospective cataloguing and digitisation of this material to make it available via the UPSpace repository is an on-going focus.

In 2012 cataloguing of the first 1 699 titles of the Du Plessis collection was completed. This collection contains many rare and valuable works and is a cornerstone of the University’s heritage document collections.

Prof Johannes du Plessis (1868-1935) was a theologian at the University of Stellenbosch, well known for his book *Thrice through the dark continent*, describing his three extensive journeys through Africa in the years 1913-1916. The Afrikaans version was published as *Een toer door Afrika*. Prof du Plessis was a champion of the missionary cause in Africa and published several works on the subject. Eighteen of his works are held by

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*This country has given me so much that I am only too happy to help it to develop and to give back to it a fraction of what it has given to me…*

Born on 16 March 1871 in Botshabelo, Mpumalanga to German missionary parents, Hans Merensky qualified as a geologist at the University of Berlin. A lifelong interest in minerals led him to become a prospector, entrepreneur and philanthropist. He is widely known for his South African discoveries of river diamonds, gold, tin, chrome, phosphate, copper and the largest platinum reserve in the world.

In 1937, when approached for a donation for a new library at the Transvaal University College, Hans Merensky unhesitatingly gave a once-off gift of £10 000. In recognition, the Library was then named after him. In 1952 he made a further gift of £5 000 as the first step towards a medical library on the medical campus.
Special Collections. In the late 1920’s his adherence to modern science (including the theory of evolution) brought him into a doctrinal conflict with the Dutch Reformed Church and he was expelled from the Stellenbosch seminary. Although he won his court case against the Church in 1931, he was not re-appointed.

In 1932 a collection of 1 100 items which belonged to Dr N M Hoogenhout, second vice-chancellor of the TUC, was acquired. Among these were the priceless, original Notulebook van die Genootskap van Regte Afrikaners and other documents of Die Eerste Taalbeweging (First Language Movement) originally belonging to C P Hoogenhout, as well as complete sets of Die Huisgenoot and Die Brandwag. These were highly respected journals in their day contributing to the cultural and social wellbeing of the Afrikaans community with contributions from famous authors and notable figures. They have been digitised and will be available online for researchers in the near future.

Valuable 200-year old book and another angle on an old relationship

This handwritten book entitled A journal of a voyage to and from the Cape of Good Hope, with some sketches of the interior of that colony is part of the Du Plessis collection which was bought for the sum of £3 000 with money donated by the Carnegie Corporation of New York and the Synod of the Dutch Reformed Church of Transvaal.

The author, Ensign R H Dingley, also made his own sketches. Many of the sketches are in colour, giving one a vivid idea of life aboard ship in 1812. A transcription was published in the Cape Time Annual, December 1930. The book is not to be found in the usual Africana catalogues and its value cannot be determined. Its age, uniqueness and subject matter might make it the most valuable book in the library.

http://repository.up.ac.za/handle/2263/20831
Library Leadership

Prof John Purves (1909) originally from Scotland, was one of the first four professors of the TUC, appointed to teach English Language and Literature. He became the first honorary librarian of the new university and was assisted from 1912 by miss Mary G Burton. She was succeeded in 1914 by miss B Faure who had to resign in 1919 when she got married as was the custom till deep into the twentieth century.

Prof WA Macfadyen (1917) took over the honorary librarianship in 1917. Although he had a doctorate in Law he was appointed as professor of Philosophy and Economics and also taught Psychology and Political Science! He played a major role in the establishment of the University’s Extra-mural Division and the Music department. The Macfadyen Library at the Extra-mural Building was named after him. During his term the first Senate Library Committee was established.

Mr Charles Spruce (1920) was the first full-time (paid) librarian. This Yale graduate worked as a policeman, member of the British scouting corps during the second Anglo-Boer War and miner before taking up this position. He brought order to the Library’s book collection by working off the cataloguing backlog and bringing an end to the loss of library books mainly on account of teaching staff who hoarded books in their offices.

Prof PC Coetzee (1938) was the first professional librarian to lead the Library. The Africana Collection was his brain child. During his term training for librarians commenced which resulted in the establishment of the Department of Library Science in 1948. The library staff component grew from two to twenty-six.

Mr AJ van den Berg (1959) was appointed university librarian when Prof Coetzee became the full-time head of the Department of Library Science.

Prof Egbert Gerryts (1975) The appointment of Prof Egbert Gerryts as Director of Library Services was the first step towards a deliberate turnabout. It coincided with the arrival of the computer era in libraries and the new state of the art university library. The subject librarians system - forerunner of the faculty libraries-, information literacy training and the establishment of a section for planning and development formed part of the new direction. Strategic planning became part of the Library’s regular business.

After Prof Gerryts retired in 2004, Prof Hans Boon, then director of Education Innovation took the Library for his responsibility until the appointment of Mr Robert Moropa in 2006.
Recent history – a day to remember

On 7 September 1999 the campus, and particularly the library, came to a virtual standstill when former president Nelson Mandela received a transcript of the original judgment in his 1961 Rivonia treason trial from the daughter of the president of the court that tried him, at a function in the Merensky 2 Library. Ms Irene Rumpff was a clerk at the trial and along with the judgment she also presented Mr Mandela with a scrapbook she made of newspaper clippings of the trial. The clippings have been compiled into book form by the Library. Twenty-five copies of the scrapbook were donated to the Nelson Mandela Children’s Fund to be sold to raise funds. Copies of the judgment and the scrapbooks are available in the Library for research.

No publicity was given to the visit but the news spread like a veld fire and the Library’s doors had to be shut to prevent a stampede. To the delight of the students who made it inside Mr Mandela addressed them briefly before he left.

Birthday Celebrations

Digitisation of the Hans Merensky Collection

In 2010 the UPLS and the Hans Merensky Foundation signed an agreement for the digitisation of the Hans Merensky documents kept at the Hans Merensky museum on the farm Westfalia, close to Tzaneen. The 28,726 documents were digitised by the UPLS Digitisation Office and will be preserved in acid-free containers. The Foundation provided the money for staff and infrastructure over a period of two years to complete the project. The Foundation will be the copyright owners of the documents.

Birthday Party

On 12 October current and alumni staff met in the Merensky 2 Library for a celebration which included the unveiling of the portrait of Hans Merensky that was created by Tejal Mistry of the Digitisation Office with stamp-sized pictures of staff and the launch of the Merensky Story - which is available in print and online at http://repository.up.ac.za/handle/2263/20644. Prof Gerrys and Mr Moropa cut the birthday cake with its 100 candles. Afterwards tea and refreshments were served.
Research activities

Publications

Coetsee, T 2012, ‘Enhancing collaboration and interaction in a post-graduate research programme’, Ariadne, issue 69, July 2012. [http://www.ariadne.ac.uk/issue69/coetsee](http://www.ariadne.ac.uk/issue69/coetsee); [http://hdl.handle.net/2263/19796](http://hdl.handle.net/2263/19796)

Presentations at Conferences, Seminars and Workshops

De Kock, B 2012, ‘First year students know how to use libraries!’, paper presented at the 11th SAOIM Conference, 5-8 June, Sandton Convention Centre.


Groenewald, H 2012, 'Opening access to research@UP: the role of UPSpace', paper presented at the Open Access Mini-Seminar, 25 October, Vaal University of Technology, Vanderbijlpark. [http://hdl.handle.net/2263/20294](http://hdl.handle.net/2263/20294)


Matatiele, R 2012, ‘What you should know about Google scholar’, paper presented at the OECD 50 Database Day, 8 May, University of Pretoria, Merensky 2 Library. [http://hdl.handle.net/2263/20251](http://hdl.handle.net/2263/20251)


Matatiele, R & Du Toit, J 2012, Kindle finding its way in the UP Library Services’, workshop presented at the e-Strategy Marketing and Training Event, University of Pretoria, Merensky 2 Library, 13 September, Pretoria. [http://hdl.handle.net/2263/20279](http://hdl.handle.net/2263/20279)


Olivier, E 2012, ‘ETD implementation - lessons learned @ the University of Pretoria’, paper presented at the 15th International Symposium on Electronic Theses and Dissertations, 12-14 September, Lima, Peru.
http://hdl.handle.net/2263/19979

http://hdl.handle.net/2263/20414

Olivier, E 2012, ‘Implementation of Open Access & advocacy @ the University of Pretoria’. Presented via webinar to the Danish Open Access Network, 8 June.
http://hdl.handle.net/2263/19140

http://hdl.handle.net/2263/20295

http://repository.up.ac.za/handle/2263/21242

http://hdl.handle.net/2263/20413

Olivier, E 2012, ‘What is Open Access and is this an opportunity for cataloguers?’, paper presented at the LIASA IGBIS Workshop 2012, 16 May, UNISA, Pretoria.
http://hdl.handle.net/2263/18809

http://hdl.handle.net/2263/19139

http://repository.up.ac.za/handle/2263/21240

http://hdl.handle.net/2263/19978


Conferences, Seminars and Workshops attended without making a presentation

7th International Conference on Open Repositories (OR2012), Edinburgh, 9-13 July 2012
Leonard Daniels

11th Southern African Online Information Meeting, Sandton, 5-8 June 2012

2012 LIS Research Symposium, Pretoria, 26-
27 July 2012
Lindiwe Soyizwapi

Berlin 10 Open Access Conference, Stellenbosch, 6-8 November 2012
Hettie Groenewald, Henriette Janse van Vuuren, Heila Pienaar, Lindiwe Soyizwapi

Tertia Coetsee, Martha de Waal, Gerda Ehlers, Hilda Kriel, Sonto Mabena, Danie Malan, Tebogo Mogakane, Maggie Morapane, Jacob Mothutsi, Suzy Nyakale, Susan Scheepers and Liesl Stieger

Johann van Wyk

Corporate Health and Wellness, Johannesburg, 24 July 2012
Hilda Kriel

Defining and Executing Mobile Strategy through 2016, Johannesburg, 27 March 2012
Heila Pienaar, Leonora Wydeman

Gartner Symposium/ITxpo Africa 2012, Cape Town, 28-30 August 2012
Heila Pienaar, Leonora Wydeman

Carin Bezuidenhout, Martha de Waal, Lita Ferguson, Anette Lessing, Soekie Swanepoel, Zani Swart

Internet Librarian 2012, Monterey, CA, 20-24 October 2012
Heila Pienaar

Marié Theron

Joseph Grenny Workshop 2013, Sandton, 20 June 2012
Robert Moropa, Hilda Kriel, Heila Pienaar, Lindiwe Soyizwapi

LIASA . 14th Annual Conference, Durban, 1-5 October 2012
Martha de Waal, Ria Groenewald, Eric Matukane, Rachel Mahlangu, Danie Malan, Ditebogo Mogakane, Robert Moropa, Maria Mtsweni

Library Connect Seminar: the Power of Information, Johannesburg, 12 September 2012
Chrissie Boeyens, Estelle Grobler, Hilda Kriel, Dennis Mabena, Refilwe Matatiele, Elna Randall, Lebo Raphudu, Susan Scheepers, Soekie Swanepoel

Office Administration International Symposium, Sandton, 28 May-1 June 2012
Magda Engelbrecht

Personnel Selection Seminar, Johannesburg, 16 February 2012
Hilda Kriel

Sabinet. 13th Client Conference, Cape Town, 5-7 September 2012
Robert Moropa, Hilda Kriel, Heila Pienaar, Elsabé Olivier

SAIMS 2012 Conference, Stellenbosch, 9-11 September 2012
Liesl Stieger

Research Reports


Pienaar, H 2012, ‘Project outline for the implementation of research data management at the University of Pretoria’.

Service on Editorial Boards or as Reviewer

Lindiwe Soyizwapi: member of the Editorial Committee for Innovation: Journal of appropriate librarianship and information work in South Africa.

Exhibitions

Mimi Coertse Exhibition (June 2012)

An exhibition of Mimi Coertse memorabilia was mounted in the foyer of the Mousaion for the gala event with which the University honoured the famous coloratura soprano on her 80th birthday on 12 June 2012. Afterwards the exhibition was displayed in the Merensky 2 Library. The exhibition was prepared by Ms Eridine Roux, curator of the Library’s Mimi Coertse Collection.

Mimi Coertse has a long association with the University of Pretoria. A bursary founded by her in 1959 to assist students with their studies abroad, has benefited singers like Johan Botha, Gert Potgieter, Carla Pohl and Michelle Breedt. She performed at the opening of the Aula in 1958 and again at the opening of the Amphitheatre in 1962. In September 1998 the University conferred on her an honorary doctorate. In the same year she donated her personal collection of music and memorabilia to the University. The collection consists of original compositions dedicated to her, CDs, awards, photos, paintings, programmes, a bronze bust, recordings of her own performances and dresses she wore in operas. Three recent donations enhanced the collection’s research value: Mimi Coertse donated a copy of her memoirs written by Ian Raper, a series of scrapbooks donated by South African singer Antoinette Olivier and Vienna State Opera programmes donated by Neels Hansen.
Visitors to the UPLS

16 February Mr Chris Pienaar, Director: Hans Merensky Foundation (Digitisation Office)
6 March Messrs Julian Wilson and Hugo Da Silva, Wiley
5-9 March Training Librarians, Library of Parliament
15 March Ms Lilian Kekana, Librarian: Freedom Park, Pretoria (Digitisation Office)
15 March M.IT Carnegie Candidates
3 April Mrs Anne-Lise Fourie, SANBI (Digitisation Office)
26 April 6th Carnegie Library Leadership Academy participants (Merensky 2 Library)
18 May East African Community Secretariat, Tanzania (Digitisation Office)
22 June SAPCON North (Digitisation Office)
7 July Mr Steve Gill, Morija Museum, Botswana (Digitisation Office)
18 July University of Venda delegation (Digitisation Office)
30 July Azerbaijan Embassy (Book presentation)
3-31 July Mrs Valda Knoll and Ms Bulelwa Mandubu UWC Science Librarians
3 August Ms Julna Ndor, University of Jos, Plateau State, Nigeria (Open Scholarship Office)
21 November Mss Corrie Breintenbach, Susan Lourens and mr Louw Venter, North West University (Open Scholarship Office)
29 November LIASA Gauteng North Branch members (Merensky 2 Library)

UPLS Visits

Mrs Lita Ferguson: Martin Luther King Library, San Jose State University, 18-19 June 2012