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Editorial team:
Editor: Elsabé Olivier
Language editing: Carin Bezuidenhout, Pieter van der Merwe and University of Pretoria Language Unit
Design: Active Space Designs
Photographs: DLS staff members, Eyescape, and 2014 UP Archives Photographic students
The Department of Library Services (DLS) of the University of Pretoria (UP) plays an important role in supporting the core activities of our academic community. Through their continuous efforts to stay abreast of innovations in this rapidly changing discipline, the staff of the libraries provide a relevant and stimulating environment for students and staff.

With the technological changes of the 21st century, and the number of international and multi-disciplinary teams working together on large research projects increasing, the DLS and its various facilities are making a valuable contribution to the UP2025 goals of research intensity and international recognition. In addition, the service provided for students in using the present e-resource-based environment enables them to develop important skills.

We appreciate the excellence of our libraries and I would like to congratulate the DLS staff on their contribution to our university.
The Department of Library Services provides for a wide range of interests and the year 2014 proved that we are responsive to both the closed and expanded environments.

One of the major challenges facing us is related to the dynamic and constantly changing nature of the environment within which we operate. For example, whereas up to the 1970s and 1980s a library consisted of a collection of printed books, this is no longer the case. Printed books are rapidly being replaced by electronic books and it has become critical that we ensure that we keep track of trends and respond timeously to changes in this technologically charged age. Owing to rapidly changing technology, 2014 was a year for modernisation and we pride ourselves on our ability to adapt to technological developments.

The new Research Commons facilities on the Groenkloof Campus, which were funded by the Department of Higher Education and Training and inaugurated earlier this year, enable us to provide relevant and modern services and support to postgraduate students and academic staff at the University of Pretoria. There is a high demand for facilities such as the Research and Writing Room, Lounge Area, Auditorium and Seminar Room, and group rooms allow for formal and informal exchanges, as well as exposure and marketing. The Merensky Research Commons recorded 46 000 visitors in 2014, while the new Research Commons at Groenkloof has already had 12 000 visitors since its opening.

With regard to the international Webometrics ranking, the library’s institutional repository (UPSpace) now holds the first place in Africa (up from fifth place in 2013) and is ranked among the top 100 repositories in the world (99th). It houses 32 000 electronic records ranging from journal articles, theses and dissertations to materials from Special Collections.

Interaction with the different faculty libraries has become closer through the year and continues to provide access for an ever-widening range of users. The African Veterinary Information Portal (AfriVIP) of the Faculty of Veterinary Science was officially launched early this year and is linked with UPSpace. The Law Library’s Laws of South Africa database provides free online access to more than 230 Acts and Regulations to the people of South Africa and for their benefit.

The tribute to Nobel Prize laureate Nadine Gordimer provided an opportunity to honour one of South Africa’s most renowned writers and demonstrate this department’s commitment to link into the environment we serve.

The Department of Library Services is geared to deal with change and we are proud of our cutting-edge strategic and operational innovation. The idea of a MakerSpace took root at the beginning of this year and when it becomes functional early in 2015 it will be another first in South Africa for UP. The reconceptualised space with facilities that include 3D printers will encourage interdisciplinary collaboration.

The active and enthusiastic participation of the wider community of the University of Pretoria in the various and different activities of this Department sanctions the energetic efforts made by staff members to provide the most modern facilities.

I wish to thank the members of the University of Pretoria Executive and the UP community in general for their support of the Department of Library Services.
Who we are and what we do

The vision of the Department of Library Services (DLS) is to be a research library that is internationally recognised for redefining academic librarianship, thereby realising the University of Pretoria’s 2025 strategic plan. In support of our vision the DLS maintains a high-tech, high-touch client-driven focus directed at achieving high impact and concentrating on:

- client services;
- innovation and technology;
- staff development;
- resources;
- marketing and quality assurance, and
- collaboration and partnerships.

The core function of the DLS is to lead the University in the management of academic information and knowledge and to contribute to client success in the context of the knowledge and information environment. We offer the following services to our clients:

- the provision of updated and up-to-date information via a variety of resources in support of learning, teaching and research;
- opportunities for training to ensure the optimal use of information;
- consultation services offered by professional information specialists assigned to academic departments to support research, scholarship and postgraduate study;
- repository services and digitisation to add to the University’s own research outputs; and
- modernised spaces and facilities for interaction and research.

The Merensky 2 Library on the Hatfield Campus is the main library. Faculty libraries and other service points are spread over the six campuses of the University of Pretoria. The services rendered by faculty libraries are aligned to the faculties they serve.
Executive team members

1. Mr Robert Moropa
   Director

2. Ms Hilda Kriel
   Deputy Director: Staff Development and Resources

3. Dr Heila Pienaar
   Deputy Director: Innovation and Technology

4. Ms Lindiwe Soyizwapi
   Deputy Director: Client Services

“The Department of Library Services is geared to deal with change and we are proud of our cutting-edge strategic and operational innovation.”

– Robert Moropa
Library Advisory Committee
At the meeting of the Advisory Committee held on 16 May 2014, the discussions focused on research data management (RDM) and open access article processing charges (APCs).

Committee members (2012-2015)
1. Prof Stephanie Burton
   Vice-Principal (Chair)
2. Prof Hennie Stander
   Faculty of Humanities (nominated by UP Senate)
3. Prof Mike Wingfield
   Faculty of Natural and Agricultural Sciences (nominated by UP Senate)
4. Dr Rookaya Bawa
   University of Johannesburg Library (external member)
5. Ms Gwenda Thomas
   University of Cape Town Library Services (external member)
6. Prof Rian Cloete
   Faculty of Law
7. Prof Danie Veldsman
   Faculty of Theology
8. Dr Willem Rauscher
   Faculty of Education
9. Prof RIEL Franzsen
   Faculty of Economic and Management Sciences
10. Prof Chris Boonzaaier
    Faculty of Humanities
11. Prof Theo Bothma
    Faculty of Engineering, Built Environment and Information Technology
12. Dr Lerica Le Roux-Pullen
    Faculty of Veterinary Science
13. Ms Beulah Muller
    GIBS
14. Dr Carol Nonkwelo
    Department of Research and Innovation Support
15. Dr Jakkie Pretorius
    Department of Information Technology Services
16. Prof Wendy Kilfoil
    Department of Education Innovation
17. Mr Robert Moropa
    Director DLS (ex officio)
18. Ms Hilda Kriel
    Deputy Director DLS (ex officio)
19. Dr Heila Pienaar
    Deputy Director DLS (ex officio)
20. Ms Lindiwe Soyzwapi
    Deputy Director DLS (ex officio)
21. Mrs Diana Gerritsen
    Committee Secretary
Faculty library heads

1. Marieta Buys
   Humanities and Theology Library
2. Janice de Wee
   Economics and Management Sciences Library
3. Shirley Gilmore
   OR Tambo Law Library
4. Magriet Lee
   Health Sciences Library
5. Susan Marsh
   Jotello F Soga Veterinary Science Library
6. Suzy Nyakale
   Natural and Agricultural Sciences, Engineering, Built Environment and Information Technology (NAS-EBIT) Library
7. Julene Vermeulen
   Education Library
Support service heads

1. Louis Leonard – Finances
2. Elsabé Olivier – Marketing and Quality Assurance
3. Soekie Swanepoel – Library Technical Services

Footprint

<table>
<thead>
<tr>
<th>Library</th>
<th>Distance from main library</th>
<th>Hours per week</th>
<th>Network printers</th>
<th>Wheelchair enabled</th>
<th>Frontline staff</th>
<th>Study seats</th>
<th>Group facilities</th>
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<td>0</td>
<td>70</td>
<td>325</td>
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<td>3</td>
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<td>18</td>
<td>3</td>
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<td>5</td>
<td>Y</td>
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</table>

* The library at the Gordon Institute of Business Science (GIBS) in Illovo, Sandton does not form part of the DLS.
Note: The Groenkloof Research Commons is a new facility.
Snapshot of resources

Budget

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<th>2014 (Rm)</th>
<th>2013 (Rm)</th>
<th>2012 (Rm)</th>
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<td>Information Resources (capital)</td>
<td>70</td>
<td>68,478</td>
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<td>Human Resources</td>
<td>73,4</td>
<td>65,2</td>
<td>59,99</td>
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<td>Operational</td>
<td>7,5</td>
<td>6,791</td>
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<td>Information Technology</td>
<td>0,818</td>
<td>0,745</td>
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<tr>
<td>Total</td>
<td>151,718</td>
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Information resources

<table>
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<th>2014</th>
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<th>2012</th>
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<td>Book titles</td>
<td>1,052,883</td>
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<td>52,037</td>
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<td>283,958</td>
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<tr>
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<td>429</td>
<td>412</td>
<td>414</td>
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<tr>
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<td>8,772</td>
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<tr>
<td>Institutional repository items</td>
<td>32,767</td>
<td>28,386</td>
<td>17,443</td>
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</tbody>
</table>

Staff

- Information specialists 56
- Undergraduate information specialists 5
- Management 16
- Shelvers 11
- Binders 3
- Innovation and Technology 20
- Information assistants 30
- Administration 11
- Circulation 4

Online library

www.library.up.ac.za

- Access to 93,140 online journals
- 52,037 licensed e-books (+ access to 231,921 free electronic books)
- 32,767 items in USpace
- 8,750 UP theses/dissertations online
- 253 ClickUP pages, 1,725 references added
- Online interlending service
- Ask-a-Librarian online enquiry service
- E-exam papers

Physical libraries

- 11 libraries/service points on six campuses
- 467 combined service hours per week
- Study centre (Hatfield campus) open 132 hours per week
- 1,052,883 printed book titles
- 361,075 journal volumes
- 3,225 study seats
- 758 computers for clients
- 44 group discussion rooms
- 35 cubicles for postgraduate students
Use of online library

- 4,425,580 articles downloaded from online journals licensed by the Library Services at an average cost of R12,03 per article
- 4,341,738 searches on citation indexes licensed by the DLS
- 1,407,434 online books downloaded at a cost of R1,64 per download
- 1,160,909 pages viewed in UPSpace
- 647,777 library web site visits and 7,368,371 files downloaded
- 289,814 online exam papers downloaded
- 54,599 pages downloaded from digitised study collection
- 6,946 interlending documents delivered to UP clients
- 889 reference questions answered online

Use of physical libraries

- 5,067,295 pages printed on network printers
- 2,411,238 library visits excluding Oliver R Tambo Law Library (mostly undergraduates)
- 2,253,588 photocopies made
- 397,362 books and other physical media loaned
- 284,932 visitors during February (busiest month)
- 115,367 short loans from reserved study collections
- 13,047 visitors on one single day in Merensky 2 Library (22 October)
Highlights

1. The new Postgraduate Research Commons on the Groenkloof Campus

The Research Commons, which was opened on the Groenkloof Campus 10 February 2014 to support postgraduate students and academic staff in their research endeavours, consists of:

- two quiet areas, the Research and Writing Room, with 72 workstations of which 47 are equipped with desktop computers, and the Reading Room with 60 seats;
- a lounge area with 31 seats where students and academics can exchange ideas and knowledge about research and support each other;
- a seminar room that accommodates 20 people and is equipped with some of the latest technology, for example a Smartboard, Skype facilities and a document visualiser;
- an auditorium with 97 seats of which four are dedicated to two wheelchair users; and
- two group rooms with ten seats each to encourage group discussions.

2. A tribute to Nadine Gordimer

Following the death of Nadine Gordimer, the first South African woman and only the seventh woman ever to win the Nobel Prize for Literature, the Marketing Unit of the DLS, in conjunction with Prof David Medalie of the Department of English and Adrienne Warricker, the information specialist for English, hosted an event to pay tribute to this acclaimed author.

The event was held in the Merensky 2 Library on 6 August to coincide with Women’s Day. In honour of this great writer, Prof David Medalie read a few extracts from her works and recalled her achievements. He commended the DLS for acknowledging the contribution of Nadine Gordimer, whom he lauded as an asset to literature in South Africa. An exhibition of Gordimer’s books on the ground floor of the library was well attended. Read more.
3. KykNET’s Dagbreek programme interviews Laws of South Africa

On 2 September 2014 staff members Shirley Gilmore and Natassja Lessing were interviewed during the Dagbreek programme on their Laws of South Africa free legislation service. They were given an opportunity to explain how the database provides free online access to national legislation and how the people of South Africa can benefit from this initiative, which now offers access to more than 230 Acts and Regulations. Following the interview, numerous requests were received for more information.

4. The Library’s contribution to the African Veterinary Information Portal (AfriVIP)

The African Veterinary Information Portal (AfriVIP) of the Faculty of Veterinary Science was officially launched on 18 February 2014. AfriVIP was developed in an open licensing framework as an authoritative and quality-assured online portal for obtaining information on uniquely African veterinary and related science issues. The objective is to draw together the substantial available intellectual capital, information, research and educational materials through a network of Veterinary Science faculties working in Africa and further afield.

It was acknowledged that UPSpace, the University’s open-access institutional repository, could be successfully used as a platform for the uploading of veterinary resources with links from UPSpace to AfriVIP. A project undertaken jointly by the Library and the Department of Veterinary Tropical Diseases resulted in the uploading of various slide collections to UPSpace, which was successfully integrated with AfriVIP. The current AfriVIP slide collection can be viewed here.
5. Bronwen Basson’s donation to South African Music Collections

A valuable addition to the South African Music Collections in 2014 was the private collection of well-known soprano Bronwen Basson, which consists of sheet music, CDs and objects pertaining to her career.

After studying under the guidance of Prof Xander Haagen in Pretoria, Ms Basson established herself as one of South Africa’s leading exponents of Lieder and oratorio, and performed under renowned conductors like Edgar Cree, Richard Cock, Alberto Erede, Othmar Maga, John Arnold and Stephan Portman. Ms Basson made the donation with the proviso that the collection be held in trust by the University of Pretoria for use by future generations, and that it always be made accessible to researchers. The numerous CDs in the collection include Judah Maccabee, St John's Passion, transcription recordings of Lieder composed by Mahler and Dvorak and S le Roux-Marais’ songs.

6. Book donations to DLS

An exceptional book donation that will enhance teaching, learning and research was made possible due to networking between the Austrian Embassy, the German Language Unit in UP's Department of Modern European Languages (MEL) and the information specialist for Modern European Languages, Adrienne Warricker. On 27 October 2014, the new Austrian Deputy Head of Mission, Mr Matthias Radosztics, officially handed over 46 books to representatives of MEL.

On Friday, 26 September 2014, the Education Library formally received the Groenewald Book Collection from Die Erfenisstigting. Prof Pieter Groenewald was a lecturer and headed the Department of African Languages until 1987. The donation of more than 660 books consists of mainly African literature.
7. Information literacy: Partnering with other departments

Information literacy (IL) is essential to the development and academic success of students. Students who are information literate are better equipped to become excellent researchers and lifelong learners. Since the Department of Library Services regards the promotion of IL as one of its key functions, the Learning Centre partnered with other departments to ensure that students become information literate:

- Education Innovation (EI) assisted with the development of an online brochure and ‘How do I?’ tutorial, and additional information on the UP 101 module was included in the learning management system (ClickUP) to ensure that students have access to online information;
- Students who registered for the Department of Information Science’s Academic Information Management (AIM) module received IL training;
- Final-year students in the Department of Visual Arts developed short infographic inserts that will be used during IL training in 2015 to make the programme more interactive and interesting;
- The Unit for Academic Literacy used the online tutorial to improve the students’ IL levels.

An online training schedule was developed for the DLS website to keep students informed on relevant training sessions and a campus marketing drive was initiated to promote this. Collaboration and partnering in this regard will continue to be a priority.

8. Collection benchmarking at the Education faculty library

The Education Library’s resources – the books in particular – support the Faculty of Education’s research themes, teaching and learning, and new areas of research that are being developed within the different fields of the subject. The goal of the Library is to support the Faculty’s quest for excellence. Benchmarking is a quality assessment tool used to assist in book collection development, in accordance with the UP2025 strategy.

University institutions were identified according to the criteria for the QS Top Universities ranking list and books published in 2013–2014 were compared to and checked against the books in the Education Library. It became clear that it was necessary to strengthen the Education collection in the fields of educational psychology and early childhood education. An additional R200 000 was spent to improve this collection, which brought the total amount spent on books to approximately R800 000.

“...The continuous individual and group training as well as the online tutorials were effective and contributed to the teaching and learning and the Information Literacy (IL) level of students...”
– Lindiwe Soyizwapi
1. New open access developments

In 2014, the Open Scholarship Office proved its commitment to the open access (OA) movement with a variety of projects, policies and rankings:

The University of Pretoria Research Repository (UPSpace) now holds the first place in Africa (up from fifth place in 2013) on the Webometrics ranking and is ranked in the top 100 repositories in the world (99th). UPSpace houses more than 32 000 electronic records ranging from journal articles, theses and dissertations to special collection materials. Since 2011, more than 13 million searches were performed and over 9 million items were viewed.

Just over 8 000 electronic theses and dissertations (ETDs) were migrated from the old UPeTD platform to the new UPSpace thesis and dissertation collection. UPSpace now houses close to 9 000 ETD records as part of a one-stop research showcase of the outputs of UP researchers and students. All outputs housed in the repository can also be accessed by conducting a Google or Google Scholar search. The ETD collection can be viewed here.

After much debate the University of Pretoria accepted an Article Processing Charges (APC) Fund in support of open access publishing. The purpose of the policy is to facilitate open access publishing of research articles, thereby making the University’s research more accessible and increasing the visibility and impact of the research for the benefit of researchers as well as the University.

“Over the past year various projects, policies and rankings demonstrated the Department of Library Services’ commitment to the open access (OA) movement.”

– Heila Pienaar
2. Research data management (RDM)

In 2014, a high-level report on research data management (RDM) was compiled for review and submitted to the University Executive. This report includes an overview of RDM initiatives internationally, nationally and at the University of Pretoria, as well as the results of a survey conducted among the deputy deans of research of the various faculties to determine the scope of the essential data that the University should manage.

Starting at the end of 2013, the DLS embarked on the roll-out of RDM pilot projects, which led to the introduction of the following five pilot projects in 2014: the Institute for Cellular and Molecular Medicine Virtual Research Environment (VRE), Neuro-Physiotherapy VRE, Potato Pathology Programme VRE, Powdery Scab VRE and Psychiatry Dissociation VRE. The open source Alfresco Document Management System was customised for the needs of each group and provided a secure platform on which researchers could upload their data in any format. A system for the long-term preservation of data is being developed.

A new RDM policy for the University is currently under review by the University Executive and will replace the previous Policy for the preservation and retention of research data, which was adopted in 2007. The new policy should provide clear indications regarding the roles and responsibilities of the various stakeholders in RDM at the University.

3. Development of the Internet Archive (IA) eService

The Internet Archive (IA), a non-profit organisation, aims to build an international digital library of internet sites and other cultural artefacts in digital format. Similar to a traditional library, it provides free access to researchers, historians, scholars, print-disabled individuals and the general public. The collaboration between the Internet Archive and the DLS began in 2012 and was a lengthy process as the latter was the first hub in Africa. The scribe scanners arrived on 27 March 2014 and during the week of 23–27 June 2014 collaborators from the Internet Archive provided training to the Digitisation Unit.

To date 31 046 pages have been published on the Internet Archive’s website. View the collection here.
4. Carnegie CPD programme: Enhancing librarians’ ICT skills for research enablement in African universities

The Department of Information Science was awarded a grant by the Carnegie Corporation of New York to offer eight four-week residential continuing professional development (CPD) programmes for qualified librarians from Sub-Saharan Africa during the period 2014–2016. The aims of the programme are:

- to enhance the capabilities of the next generation of library and information professionals in Sub-Saharan African countries by providing them with the hands-on skills required to apply current and emerging information and communication technologies (ICTs); and

- to build capacity among library and information services (LIS) professionals to support and enable researchers.

The first two programmes were presented in May and November 2014 and a total of 64 students participated. Countries represented included Ghana, Uganda, Nigeria, Tanzania and South Africa. Staff members from the DLS facilitated various training sessions.

Participants were instructed in new technologies and advancements in the modern library, including social media tools, virtual research environments, digitisation, research data management, cloud services, mobile technologies and open access repositories. Feedback from the participants was very positive and the subsequent collaboration between these librarians on various social media platforms attested to a very successful programme, which will continue during 2015 and 2016.

5. Development of the copyright database

A new electronic database was developed to streamline the copyright application process. Applications are now done electronically and applicants are able to view the tracking history of all their applications. New features, such as knowledge-base and budget usage and report, have also been implemented. The new database was launched on 1 May 2014 and has enabled the copyright office to improve the turn-around time for applications. Another advantage offered by the electronic database is its ability to provide documentary proof for legal purposes. Between May and the end of November 2014, 1 269 copyright applications were received. The database can be viewed [here](#).

6. Library Management System (LMS) renewal investigation

The Millennium Library Management System (LMS) was implemented in 1999 and has since then been used for the management and administration of library processes. However, possible reasons for replacing it with Sierra, the New Generation Library Service Platform, which was released in 2011 by Innovative Interfaces Inc. (III) have been identified and a final decision in this regard will probably be taken by the end of April 2015 with a view to implementation early in 2016.

A Library Systems Task Team was established to investigate options for replacing Millennium. The objectives of the investigation were to gain information on trends in the new genre of library systems, to identify further issues that need to be clarified or attended to, and to make suggestions for the way forward.
Strategic Focus Areas
Staff development and resources

Highlights
1. Coaching workshop
2. Madelein Nolte workshop
3. In-house bibliometric training for information specialists
4. The implementation of Resource Description and Access (RDA) as the new cataloguing standard
5. The SAPNet library management system

1. Coaching workshop
Since leadership is no longer an individual activity in twenty-first century companies, leadership development should focus on building reciprocal relationships within an extended network in order to achieve strategic goals. This ideal comes within reach in organisations with a coaching culture, where coaching behaviour impacts the way staff members relate to, support and influence each other.

As a first step in this direction, the managers in the Department of Library Services attended a practical Leadership development through coaching and mentoring course presented by the Beyond Leadership Development Company. This course not only provided managers with a better understanding of themselves, but also included several practical sessions in which participants had to practise newly acquired coaching skills. They were also empowered with models and methodologies to facilitate coaching, change management and promote personal growth. The course was the start of a journey from self-mastery and self-management to driving operational excellence across teams and developing leaders at all levels in the organisation.

2. Madelein Nolte workshop
On 16 October 2014, Dr Madelein Nolte presented a workshop for library staff members on the different personality types and how they affect individuals’ personal lives, leadership, teams and relationships. Nolte introduced the participants to the four temperament groups, i.e. sanguine, choleric, melancholic and phlegmatic. The learning outcomes were: knowledge of self; the realisation that others share your personality type; the challenges and value of diversity; the fact that all temperaments have positive and negative aspects; and that a balanced team should include all the personality types as each one has unique, essential contributions to make.
3. In-house bibliometric training for information specialists

Bibliometrics and altmetrics are becoming increasingly important in university ranking. During November 2014, information specialists attended workshops on the use of bibliometric tools to determine impact factors and how to do citation analysis. These skills are used, inter alia, to advise lecturers on the best journals in which to publish. InCites, a benchmarking and collaboration tool, was chosen to illustrate how to benchmark individual departments with other South African and global organisations. The collaboration functionality for departments and individuals was demonstrated and practised.

4. The implementation of Resource Description and Access (RDA) as the new cataloguing standard

Resource Description and Access (RDA) is the new cataloguing standard that replaces the Anglo-American Cataloguing Rules (AACR2) as the internationally accepted standard for the description of all types of information resources, regardless of format, and including digital materials. RDA not only supports cataloguing professionals in bibliographic description and information specialists in resource discovery, but it is also being developed to change Online Public Access Catalog (OPAC) displays through the innovative practices of system developers.

The DLS implemented RDA on 1 October 2014. Within the South African cooperative cataloguing environment, the Cataloguing Unit was guided by the RDA-SA Steering Committee, established as an advisory body in the Bibliographic Services Programme of the National Library of South Africa (NLSA).

5. The SAPnet library management system

The SATEXTBOOKS.net database was developed in conjunction with SAPnet and implemented in 2008 to provide in the need for a one-stop platform where lecturers and information specialists could suggest titles for prescribed and recommended books.

The procurement assessment management and copyright system that was added to this platform in 2014 made it possible to manage copyright applications and the ordering of books, periodicals and e-resources by allowing all the necessary parties in the procurement process to participate, e.g. lecturers and library and acquisitions staff members. Students can also gain access to see which books are prescribed and recommended for their courses. Facilities for ordering e-books and periodicals will be implemented in the near future.

“The Department of Library Services seriously invests in the development of their staff as they realize that their staff is a competitive advantage.”

– Hilda Kriel
A. Marketing highlights

1. The Cathy de Rosa event

On 2 September 2014, members of staff of the DLS had the privilege to attend a presentation by Cathy de Rosa, Vice-President for the Americas and Global Vice-President of Marketing for Online Computer Library Centre (OCLC) in the Merensky 2 Auditorium. She discussed the results of the latest report of OCLC titled *At a tipping point: Education, learning and libraries*, in which OCLC explores the information consumer's behaviours, beliefs and expectations regarding online learning. She demonstrated to the audience that the nature of secondary education is rapidly changing and that now is a better time to be a librarian than at any other time during the past 50 years.

De Rosa pointed out that the role of OCLC as a membership cooperative for libraries in 90 countries is to explore the trends that shape the future of libraries, share data, work and resources, and magnify the impact of libraries.

With regard to how students view the academic library on campus, it appears that most of them see the physical library mainly as a place where work can be completed. Following the advent of online learning the physical library and the online librarian had become less used and De Rosa’s advice to the audience was that the new context should be embraced and that we should focus on our convenience as an online library or librarian.

Cathy de Rosa
2. Conserving our heritage: SANParks

The DLS, in co-operation with South African National Parks (SANParks), shared information on some of the valuable research being conducted at UP to assist with rhino and elephant conservation at an insightful event held in the Merensky 2 Library on 30 July 2014.

The opening address was given by Dr Howard Hendrikcs from SANParks, who gave an overview of their role in conserving South African wildlife, and especially rhino (Read more). The second speaker was Dr Gerhard Steenkamp, who qualified as a veterinarian at UP’s Onderstepoort Campus in 1994 and joined the Faculty of Veterinary Sciences at that campus as a researcher in 1998. Further to his vast research in maxillofacial treatment of wildlife, he and his colleague, Dr Johan Marais, are currently conducting pioneering research on the prognostication and treatment of rhinos that have survived a poaching incident. His presentation can be viewed here. Prof Rudi van Aarde concluded the event by sharing information on his extensive research on elephants in protected areas in Mozambique, Malawi, Zambia, Botswana, Namibia and South Africa (Read more).

3. Dawie Roodt: The budget – deficit, dissaving and depreciation

Dawie Roodt, Director and Chief Economist of the Efficient Group and presenter of Ontbytsake on kykNET, attracted a large audience to his presentation titled The budget: deficit, dissaving and depreciation, given in the Merensky 2 Auditorium on 3 March 2014.

Dawie Roodt is a nationally renowned economist who specialises in government finance and monetary policy and enjoys excellent relations with various role-players in the South African economic and financial environment. He is known for his ability to convey complicated economic information in everyday language, and that is exactly what he did on this occasion. His first book, Tax, Lies and Red Tape (Zebra Press, 2013), was on sale during this event.

“The Marketing section successfully applied the motto: connect, collaborate and care.”

– Elsabé Olivier

On 22 October, the DLS, in collaboration with the National Heritage Council, hosted the launch of the book *Engraved landscape Biesje Poort: Many voices* (Tormentso, 2014) at the Merensky 2 Library. This project, which involved the recording of the rock engravings at the farm Biesje Poort, north of the Gariep River, was funded mainly by the Heritage Council and provides a valuable record of important prehistoric and historic artefacts that are ordinarily inaccessible to many South Africans.

Roger Fisher, an emeritus professor in UP’s Department of Architecture and the recipient of the Heritage SA Gold Medal in 2013, is one of several contributors to this book. The scholarly sections are well researched and tightly articulated by several contributors, including members of the Krueper family. With regard to the site, the researchers and informants are thoroughly aware of the need to protect and preserve the fragile engravings. Read more.

5. Tribute to Nadine Gordimer

See page 12.

6. South African Library Week celebrations

South African Library Week was celebrated from 15–22 March 2014. The Library and Information Association of South Africa (LIASA)’s Library Week 2014 ambassador, Tebogo Ditshego, visited the Merensky 2 Library on 11 April 2014 as part of the South African Library Week celebrations. He addressed University of Pretoria staff members and students on the topic, ‘How reading books helped me become one of Forbes Magazine’s top 30 African Entrepreneurs under the age of 30’. The charismatic Tebogo is the CEO of the public relations agency Ditshego Media and the creator of the reading initiative ReadAbookSA which has almost 30 000 followers on Twitter. The Merensky 2 Auditorium was jam-packed and the inspired students reacted positively to the event on social media.

The DLS announced a selfie competition that would run from Monday 17 March to Friday 28 March 2014 and was open to all registered library clients. Clients had to post a photograph of themselves with their favourite library book, printed journal or electronic resource on the library’s Facebook page. The winners were announced on the library’s Facebook and Web page on Monday, 31 March.

7. Heritage Day event

Heritage Day, celebrated annually on 24 September, is the celebration of our country’s cultural identity and diversity. In 2014 the DLS focused on our rich culinary diversity.

The first presenter, Dr Peet du Toit, talked about the food and culture of the Afrikaans-speaking population and shared some of the stories from his recently published book, *Skottel en spens - stories, verse en resepte uit die Afrikaanse koskultuur* (Duto Media, 2013). Dr Du Toit, who had been a recent guest on the TV show *Pasella*, offered his book at a special price to those who attended the event.

In their presentation titled *Proudly South African cuisine* Dr Annemarie Viljoen and Hennie Fisher from the Department of Consumer Science provided a historical overview of the different external influences on South African cuisine, which has its roots in Africa, Europe and the Far East. The DLS also hosted an exhibition of books on traditional food and proudly displayed the Mapungubwe milling stone which was made available by the Department of UP Arts. Read more.
8. Leti Kleyn: National Book Week

The theme for this event was ‘Life with books’ and Dr Leti Kleyn, the Open Scholarship manager and a published writer, talked about how her insatiable love of books took her on interesting paths.

Kleyn’s book titled Brieue uit die Tankwa (Lapa, 2013) takes readers to one of the most desolate areas in the country. She was co-author of an anthology of short stories, Spoorvat: jeugherinneringe (Lapa, 2013), Nuwe stories 2 (Human & Rousseau, 2013) and Die Afrikaanse skryfgids (Penguin, 2012). Her passionate desire to see all the children in the country reading has motivated her to establish school libraries in disadvantaged areas where children have hardly seen books before, such as Karatara, Middelburg, the Tankwa Karoo and Mamelodi. She donates books to libraries all over the country.

9. Ludwig Taschner: Roses, roses, roses

This talk on 7 March brought a veritable breath of fresh air into the library and was highly commended by all who attended. The exhibition of roses on Level 3 during the same week gave much pleasure and joy to both students and staff members.

German-born Mr Taschner, who is renowned for the beautiful roses that he grows at his farm Ludwig’s Roses north of Pretoria, told how, after arriving in South Africa, he had first managed a gardening service, taking care of more than 70 gardens, to enable him to get his rose nursery off the ground. He spoke passionately about roses and the importance of watering methods, feeding programmes and caring for cut flowers.
10. ‘I love my library!’ competition

To celebrate Valentine’s Day, the ‘I love my library!’ competition was held during the period 27 January to 13 February 2014. Participants had to enter electronically on the library web and state why they valued the library and its services. Ten sponsored prizes enticed a record number of 219 entries. The winners were announced on Friday, 14 February 2014. They were Muxe Vureni (an undergraduate student in the Faculty of Law) who won the R1 000 Bookmark voucher; Molly Brown (a UP staff member/researcher), who won a bunch of flowers from Eros valued at R300; Hannes Swart (a UP staff member) and Vusi Dube (an undergraduate student) who each won an Eros gift voucher worth R300; Tamaryn du Preez (an undergraduate student), Irene Schoeman (a UP staff member/researcher) and Sreerupa Sanyal (a postgraduate student) who all won gift vouchers valued at R250 each from Salon de Beauté in Brooklyn; and Xanqunnes Singh Alexander and Boitumelo Ramontja (both undergraduate students) who won R100 gift vouchers from Burgundy’s on Campus.

B. Community Projects

1. Mandela Day contributions

a) Kameeldrift Nursery School

Nelson Mandela International Day is celebrated annually through community service and volunteer projects in remembrance of our beloved former president. The DLS chose the Kameeldrift Nursery School for their 2014 community service project.

On 18 July, 13 staff members visited the Kameeldrift Nursery School with donations of books, magazines, balls and refreshments sponsored by generous library staff members. After being welcomed by the school principal, Lilly Ledwaba, and songs from the children, teachers demonstrated the Reading Eggs Programme and stories were read to the children. They enjoyed the entertainment provided by the facilitators in the form of readings, songs and games. The day ended with a game of soccer, after which all enjoyed the food and drinks that had been brought along.

b) Pretoria School for Cerebral Palsied Learners

The Health Sciences Libraries initiated a partnership with the Pretoria School for Cerebral Palsied, Physically and Learning-disabled Learners and decided to adopt the school as their community engagement project. To fulfil this commitment, the Health Sciences Libraries collaborated with other departments in the Faculty (Community Dentistry, Physiotherapy, Human Nutrition and Radiography) and with the Tshwane Department of Health and Social Development based in the Tshwane District Hospital.

On 29 September the visitors attended assembly with the learners, principal and staff members and the learners entertained the group with their singing. Afterwards they listened to a talk about the importance of education supported by information resources and donations were handed over to the school. Some other activities followed and the learners were split into groups, with the visitors rotating among them to talk about health promotion, do demonstrations, paint faces and play games.
c) Huis Silwersig

On 2 July the Learning Centre staff (Louisa Buys, Gerda Ehlers and Viveka Pillai), accompanied by Hendriette Jansen van Vuuren from the Open Scholarship Office, visited Huis Silwersig, a home for the aged and disabled located in the Pretoria suburb of Silverton.

The home is managed by Die Suid-Afrikaanse Vrouefederasie (SAVF), an organisation that renders welfare and welfare-related services to many communities around the country. Their services include child and youth care, statutory work, foster care and care in children’s homes. A book donation for the library was arranged with the help of Dr Leti Kleyn from UP’s Open Scholarship Office, and staff members presented gifts of fruit to the residents. Riëtte van der Berg, the social worker for the home, gave the visitors a tour of the facilities.

d) Knitting project

As their Mandela Day project, the ladies of the Cataloguing and Acquisitions Unit decided to apply their knitting skills by knitting squares for knee blankets, bed socks and beanies of all shapes and sizes. Their enthusiasm soon spread to other staff and family members who also became involved to support this good cause. The beanies were donated to the Chrysalis school for children with special needs and the knee blankets will be donated to the Sonop Retirement Village in Brits, North West Province.

2. Casual Day

The theme for the 2014 Casual Day was ‘Bring out the bling’, and on Friday, 5 September library staff members arrived at work dressed in dazzling outfits and ready to join in the day’s fun. The DLS joined hands with the Community Engagement Office and identified Chrysalis Preschool as a beneficiary. The proceeds from Casual Day stickers sold in the library were donated to this preschool, which caters for children aged three to six with special needs. Many faculty libraries participated in the in-house competition and the winners were Ditebogo Mogakane’s Reserved Collection team and Suzy Nyakale’s Engineering and Natural Sciences team.

3. Woolly Winter Campaign

Staff members of the Department of Library Services contributed generously to the 2014 TuksFM Woolly Winter Campaign and filled three bins to maximum capacity with blankets, warm clothes and tinned food during the period March to May 2014. Their effort was greatly appreciated by the organisers.
Publications


Presentations at conferences, seminars and workshops


Kleyn, L 2014, *Creative Writing and Creativity Workshop for students*, presented at the University of Johannesburg Library, 5 March, Doornfontein Campus, Johannesburg.

Kleyn, L 2014, *Discussion of Spoorvat, a compilation of Afrikaans youth writings*, presented at the Waverley Bookclub, 8 April, Waverley library, Pretoria.


Kleyn, L 2014, *Article Processing Charges*, presented to the Law Faculty, 23 September, North-West University.


Modiba, J 2014, *Challenges and opportunities in Interlending*, presented at the LIASA ILL Interest Group Committee Workshop, 11 July, the National Library, Pretoria.

Pienaar, H & Van der Walt, I 2014, Makerspaces: should South Africa join the hype?, presented at the 12th SAOIM Conference, 3–6 June, CSIR ICC, Pretoria.

Pienaar, H & Van der Walt, I 2014, Shepherding data on the way to long term stewardship: Research data management at the University of Pretoria, presented at the 12th SAOIM Conference, 3–6 June, CSIR ICC, Pretoria.

Pienaar, H & Van der Walt, I 2014, Research data management at the University of Pretoria, presented at the UNISA Library Technology showcase, 29–30 September, Pretoria.


Steynberg, S & Theron, M 2014, InCites bringing “insights” into UP research output, presented at the SARIMA Workshop on research performance management, 26–27 August, Farm Inn, Pretoria.

Van Wyk, J 2014, Research Data Management and Librarians, presented at the Elsevier Library Connect Workshop, 6 October in Johannesburg, 7 October in Durban and 9 October in Cape Town, South Africa.

Van Wyk, J & Van der Walt, I 2014, Going Full Circle: Research Data Management @ University of Pretoria, presented at the eResearch Africa Conference, 23–27 November, University of Cape Town, Rondebosch.


De Waal, M 2014, Taking LIASA to the Community, poster presented at the 16th Annual LIASA Conference, 22–26 September, Johannesburg.

Maboya, A 2014, The sun is shining at Tshwane: collaboration of health librarians with an NPO in training librarians to provide health information services in the community at Tshwane, poster presented at the the 12th SAOIM conference, 3–6 June, CSIR ICC, Pretoria.

Danie Malan: Conference paper reviewer for ICSIT (International Conference on Society and Information Technologies).

Dr Heila Pienaar: External examiner of master’s and doctoral theses and dissertations. Part-time lecturer: Carnegie MIT for Librarians and lecturer: Carnegie CPD for Librarians, Department of Information Science, University of Pretoria.
Study successes

Bettie de Kock obtained her master's degree in Information Science from the University of Pretoria.

Brenda Nsanzya was awarded a second master’s degree in Development Studies by the Nelson Mandela Metropolitan University (NMMU) in Port Elizabeth.

Achievements and professional involvement


Martha de Waal: Chair: LIASA Gauteng North Branch Executive Committee (2014–2016) and RDA-SA Steering Committee. Convenor: Communications Subcommittee.

Janice de Wee: Member of the SAOUG Executive Committee (until October 2014); member of the iBala Consortium Executive Committee.


Dr Annette Ingram: RDA-SA Steering Committee, Convenor: Training Subcommittee.

Dr Leti Kleyn: NDLTD Board member.


Robert Moropa: Chair of OCLC EMEA Regional Council (until April 2014).


Susan Scheepers: Chair of the SAOUG Executive Committee (2013–2016).

Christelle Steyn: Member of the SAOUG Executive Committee; member of the iBala Consortium Executive Committee.
Awards

Clarisse Venter received the Dean’s Award for Excellence in Library and Information Services.

Visitors to the Department of Library Services

20 February Delegates from Intelligent Africa visited the DLS’s Digitisation and Open Scholarship units (Merensky 2 Library)
28 February Lucy Armstrong from Knowledge Unmapped visited the Open Scholarship Unit (Merensky 2 Library)
4 June Carnegie CPD group of students (Merensky 2 Library)
19 June A group of 4th year Information Studies students from the Programme of Information Studies, Faculty of Humanities, University of Limpopo (Jotello F Soga Library)
22 July Margaret Law, University of Alberta, Canada (Merensky 2 Library)
15 October Representatives of the Botswana College of Agriculture, Department of Animal Science and Production (Jotello F Soga Library)
20 October Art cluster review visit (Library for the Humanities and Social Sciences)
27 October Austrian Embassy (Library for the Humanities and Social Sciences)
5 November Carnegie CPD group of students (Merensky 2 Library)
17 November Delegates from the Botswana College of Agriculture (Merensky 2 Library)
1 December Postgraduate students from the University of Reunion (Merensky 2 Library)
12 December Delegates from Intelligent Africa visited the DLS’s Digitisation and Open Scholarship units (Merensky 2 Library)

“...When I first entered the library I felt a little overwhelmed at the extent and scale of it. It seemed to be an endless paradise filled with a plethora of books, so many that it was mind-blowing...”

– Mr Xanqunnes Singh
(Undergraduate student)
Limerick for my Library:

I love the library at UP,
bursting with resources and
glee, for academic research,
hobbies, novels and quirks.
The perfect place for a
bookworm like me!

– Irene Schoeman
(UP staff member/Researcher)