

# Department of Library Services Annual Review 2008

Acknowledging the past, anticipating the future...



**100**  
1908 - 2008



UNIVERSITEIT VAN PRETORIA  
UNIVERSITY OF PRETORIA  
YUNIBESITHI YA PRETORIA

Denkleiers • Leading Minds • Dikgopolo tša Dihlalefi

[www.up.ac.za](http://www.up.ac.za)

## Mandate

The Library is responsible for the management of academic information and knowledge, and for leading the University in information and knowledge innovation.

## Vision

We strive to be a world-class modern academic research library enabling the University of Pretoria as an internationally recognised research university.

## Mission

The vision will be achieved by:

- Developing a well balanced and relevant information collection
- Providing access to information in all formats nationally and internationally
- Taking responsibility for information literacy
- Enabling research and e-research
- Contributing to learning and teaching excellence
- Exploiting new technologies and continuously developing facilities for the advancement of learning and research
- Contributing to community development

## Values

We value:

- Positive energy for success
- Professional and ethical behaviour
- Diversity as an asset

## Director's message



Robert Moropa

2008 – A year of celebration of the University's and the Library's centenary; a year of acknowledgement of the legacy left by those who contributed to the development of what is now considered an excellent service; a year of creating new partnerships and cementing old ones, and a year which enabled us to take stock of our hundred

year existence, as well as to question our readiness for the 2nd century.

A process of self-evaluation, which commenced in 2006 in preparation for the HEQC Audit held in 2007 allowed us to assess our fitment of purpose, whether we were fit for purpose and fit for the future. The Audit Report, released in 2008, affirmed this when it commended the Library Services (LS) for being efficiently managed and well-resourced. This pronouncement endorses the efficacy of our 5-year Strategic Plan (2006-2010) which is reviewed and assessed on an annual basis.

The LS is regarded as one of the leading academic libraries in South Africa and an emerging leader on the African continent. We are pleased to report that this is due to the initiatives (some of which are included in this report) that the LS has embarked upon over the past few years. Through some of these initiatives the LS was able to partner with institutions that are highly regarded internationally, such as the World Digital Library project that was initiated by the Library of Congress and UNESCO, and the "Thinking Outside the Borders" library leadership programme that we partnered with the Mortenson Center for International Library Programs, University of Illinois and Swets.

Without its dedicated, talented and hard working staff members, the LS would not have been able to perform at this high level of quality. Without these excellent staff members aiming high, envisioning the impossible and developing mechanisms for sustainability, becoming a world class library would have been impossible. It is for this reason that I have decided to turn my attention and focus to ensuring that the LS staff members are well taken care of through, among others, receiving relevant, appropriate and world-class training, and that they are appropriately remunerated. It is becoming increasingly difficult to attract and retain highly skilled and talented staff members within certain key strategic areas. It has therefore become critical that we design and implement strategies that will enable us to overcome this challenge of attracting and retaining staff members that will ensure that the LS remains on a trajectory of being a world class research library.

I appreciate greatly the support of Prof Robin Crewe (Vice-Principal: Research) and the members of the UP Executive towards the LS. Our close collaboration with the Deans and members of academic departments has resulted in Service Level Agreements being signed with all faculties. We also acknowledge the excellent support received from the other Support Services Departments within the University. We look forward to your continued support in the years ahead.

It has certainly been a year of reflection and celebration, but I also acknowledge that we have several challenges to overcome. I am certain that collectively we will be able to think creatively, work SMART and achieve our goals.

**Robert Moropa**

# Governance

## Executive

### Mr Robert Moropa

Director

### Ms Hilda Kriel

Deputy Director: Client Services & Operations

### Dr Heila Pienaar

Deputy Director: e-Information Strategy & e-Research

Enablement

### Ms Ujala Satgoor

Deputy Director: Marketing, Fundraising & Training

### Mrs Monica Hammes

Assistant Director: Open Scholarship & Quality Assurance

The **Management Forum** is made up of the above Executive and the following Heads of Faculty Libraries and Support Services:

## Faculty Libraries

**Mr J van Wyk** - Education

**Ms M Lee** – Medical

**Mrs S Gilmore** – Law

**Mrs E van der Westhuizen** – Veterinary Science

**Mrs E Randall** – Natural & Agricultural Sciences, Engineering,  
Built Environment & Information Technology

**Mrs M Du Pisanie** – Humanities & Theology

**Mrs S Marsh** – Pre-Clinical

**Mrs T Hadebe** – Mamelodi

**Ms F Darries** – Economics & Management Sciences  
(since November)

## Support Services

**Mrs S Swanepoel** – Library Technical Services

**Mrs L Wydeman** – Systems & Technology

**Mr L Leonard** – Finances

**Mrs S Stolz** – Human Resources & Facilities

## Library Advisory Committee

### Mandate

The Library Advisory Committee functions on the basis of the following mandate:

- Evaluate national and international trends that may affect the Library Service (LS)
- Advise on Government and University policy and strategic positioning

- Identify priority areas for the LS in supporting teaching, learning and research
- Advise the University on the strategy, long-term vision and overarching policies of the LS
- Create a channel for users of the LS to provide feedback on the functioning of the LS
- Advise on budgetary issues, as the budget is the financial articulation of strategic intent

The Committee has no line responsibilities and meet at least twice a year. In fulfilment of this mandate, the Committee met on 07 May 2008 and 31 October 2008.

## Members

**Prof R M Crewe** (Chair)

**Prof. A P Melck**

**Prof. T J D Bothma**

**Dr. J A Pretorius**

**Mrs. K Raseroka** (External)

**Mr. R Moropa**

**Ms. N Roberts** (External)

**Mrs. M Hammes**

**Dr. H Pienaar**

**Ms. H Kriel**

**Ms. U Satgoor**

**Prof. M J Wingfield**

**Prof. N A Ogude**

**Prof. G J Rossouw**

We thank this Committee for its inputs and support for the activities and strategies of the LS.



# Facts and figures

## Budget

Budget	2007	2008
Capital	33m	35.6m + 5m = 40.6 m
HR expenses	36.8m	42.0 m
Operational	5.2m	5.8m
<b>Total</b>	<b>75m</b>	<b>88.4 m</b>
IT budget	450 000	495 000

Figure 1: Library Budget - 2008  
The additional R5m was received for the purchase of books, after a submission was made to the UP Executive

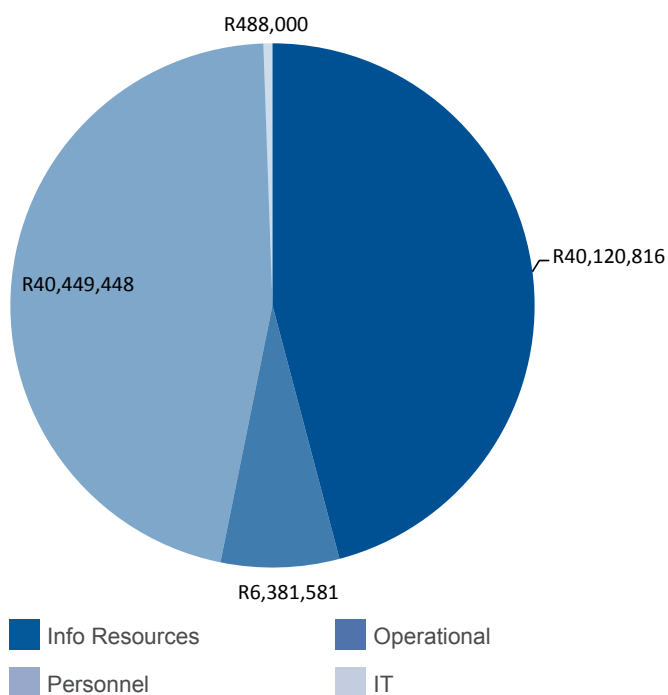


Figure 2: Library Expenditure 2008

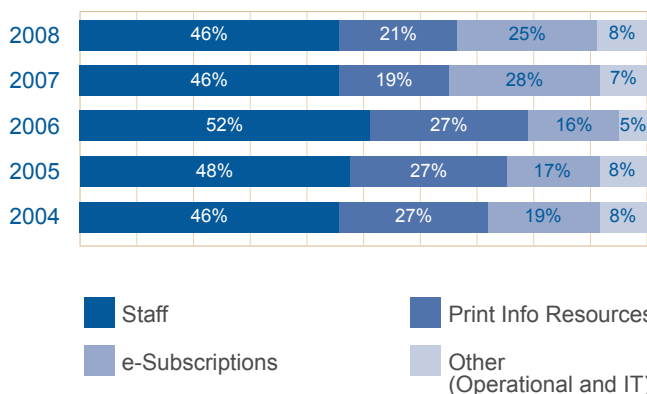


Figure 3: Library Expenditure 2004 - 2008  
Source: Louis Leonard (Operational), Rolf Tönsing (IT), Soekie Swanepoel (Information Resources), Johan Prinsloo, UP HR (Staff).

## The UPLS Collection

2007	2008	
959 545	976 260	Book titles
1 439 318	1 464 390	Book volumes (including multiple copies)
2 785	2 581	Current print journal subscriptions
32 658	55 672	Access to e-journal unique titles
184 307	238 869	Access to e-book titles
229	330	E-databases
2 218	4 224	UP electronic theses/dissertations
2 874	6 754	Institutional repository items

## Usage

*N/A	68 854 909	Information retrieval searches (WAM)
3 826 028	2 716 584	Information retrieval searches (platforms)
759604	1 144 726	E-articles downloaded
**N/A	580 258	E-books downloaded
1 794 224	2 006 940	Google Scholar Search
N/A	19 412	Google Book Search
164 468	228 141	E-Exam papers downloaded
2 681 662	2 877 606	Electronic theses/dissertations downloaded
128 060	139 048	UPSpace (Institutional repository) items viewed
8 053 192	12 063 408	Library Web Site Files Downloaded
1 111 310	1 403 672	Library Web Site Visits
2 491 965	2 302 617	Visitors
594 906	579 652	Information resources loaned
14601	15 637	IL documents delivered to UP clients
13192	11669	IL documents delivered from UP to external clients
10 489 154	9 060 129	Photocopies
44 927 700	5 083 949	Print-outs

## Facilities

412	487	Number of computers for clients
3 318	3 318	Study seats

Note:  
\* This statistic was only collated in 2008.  
\*\*A count was not made in 2007.  
The busiest month in 2008 was August with 277 489 visitors to the UPLS.

## Strategic thrusts and objectives

In 2008 the LS was into the 3<sup>rd</sup> year of its 2006-2010 Strategic Plan, which guides its activities. The efficacy hereof is determined by a review of the Plan every year and identification of the priorities for the year ahead.

2008 was a remarkable year with centenary activities flavoring many activities throughout the year. Delivering word class service remained a challenge as rising student numbers put pressure on infrastructure and all other resources. The exchange rate put the information budget under severe strain. Internal training of staff received a lot of attention to ensure that they have the right skills in an ever changing information landscape and to ensure continuous support for teaching, learning and research.

Hilda Kriel,  
Dep Director: Operations & Client Services

These key strategies appear below:

### Information collection

The LS was invited by Elsevier to be one of 10 international universities involved in its Return on Investment (RoI) project, which was piloted by the University of Illinois Library. This study focuses on developing a quantitative measure that recognises the value of the library's role in supporting the university's strategic goals, as well as highlighting the income generated by faculty using library resources as part of their research.

The new SATextbooks.Net has been implemented. This is a database that provides organized information on prescribed and recommended books online, and makes it available to all the stakeholders (i.e. library, publishers, bookshops and students). Lecturers can verify online the books they need to prescribe on the Nielsen BookData-Online database and link the bibliographic information to their courses. The database was developed by BookData/SAPnet in co-operation with LS. It certainly streamlines the communication between academics, publishers and book-sellers.

A thorough evaluation of our journal collection and databases was done. This led to the cancellation of 81 journal titles.

### Information literacy

The Learning Centre is playing a critical role in capturing the attention of undergraduate students. Traditional library services are no longer sufficient, hence the need to explore, experiment and innovate new ideas and products which come easily at the "click of a button". Innovative new products and initiatives were developed according to the international Information Literacy Standard and introduced to enable undergraduate learning and support. These products include:

- The Library Passport
- A 3D game for information literacy training



- The creation of a podcast and vidcast
- The Library Facebook profile
- The One-Stop Assignment webpage (a virtual learning environment available at <http://www.library.up.ac.za/learning/index.htm>)
- A widget was created that enables a student to download the library catalogue on to Facebook
- An Information Literacy movie, produced by students, that is now available on YouTube

Information literacy training in the library complements the compulsory CIL course and the training of the CIL course trainers have now become an additional responsibility.

### Education Innovation Commendation

The **Health Sciences Information Specialists** and the **Emerging Technologies Specialist: Learning Centre** received a commendation from the Department of Education Innovation for the development of a computer game that was used for the information literacy training of first year medical and dental students.

All these information literacy initiatives have succeeded because staff is willing to engage with new web based tools and learning formats.

### Learning facilitation

Information specialists add value to courses on the Learning Management System (ClickUp) by creating and maintaining reference pages for the courses. Online manuals, training of groups on request of lecturers and participation in academic courses makes the Library a valued partner in learning and teaching.

The Library also serves as a copyright centre for the University to ensure that it adheres to the Act.

### Research enablement

The changing role of librarians/information specialists in higher education institutions necessitates a review of existing and new required skills. In the LS context, the increasing involvement of the LS as a research partner has meant that it had to also bring

information specialists on board. To this end, all information specialists participated in an intensive research process training programme with Erik Hofstee, who was able to present the perspectives of a researcher, academic and supervisor. The programme also highlighted the role of the librarian in the research process. It is hoped that this understanding of the research process will enable them to provide the necessary and relevant research support to post-graduates, researchers and academics.

## e-strategy

The fast emerging technologies and web-based tools has also had an impact on the LS. 2008 saw the successful implementation of phase 1 of the Library 2 project, which included the implementation of Web 2.0 tools in the work of the Library. At the beginning of the year, it was decided that from the array of tools available on the Web, five would be identified for inclusion as daily communication media with clients.

Wikis, Blogs, YouTube, Facebook and Flickr were identified as the five most relevant tools. Staff is encouraged to learn how to use and incorporate these tools in their daily work.

The innovative **60-minute workshops** were used to teach these new skills to staff. A road show towards the end of the year enabled members of staff to highlight the efficacy of these tools in their daily interactions with their clients e.g. the Education Library blog, <http://edulibpretoria.wordpress.com/>



**Institutional Repositories:** The LS has emerged as a leader in the development and management of DSpace institutional repositories. At least three national IR workshops, which have included colleagues from several African countries, have been held. LS staff has been invited to share their expertise on many forums and with several institutions.

Currently UPSpace, the University's institutional repository, is populated with 6 754 items. Collections have been created for every faculty and almost all departments. The success of this may be attributed to the active engagement that information specialists have with faculty staff to ensure the optimal growth of these collections.

A new user-friendly web site was developed. <http://www.library.up.ac.za/>

Since the inception of the Digitisation Unit, good progress has been made with several digitisation projects across the faculty libraries. Several of these projects are in collaboration with academic departments. These include: Virtual Campus Buildings from Architecture, SA Transport Conference Collections from Civil & Biosystems Engineering, Health Sciences Poster Collection, Education Innovation Eduvate Conference Collection. Veterinary Sciences has created a collection for the Onderstepoort Veterinary Institute. A UP Executive Office Collection, Pretoriana Journal Collection from Special Collections, and the online version of Verbum et Ecclesia from Theology were established.

The first African Digital Curation Conference was successfully held on 12-13 February 2008 with LS as a partner.

The groundwork for the African Digital Scholarship and Curation Conference to be held on 12-14 May 2009 was subsequently laid in partnership with the University of Botswana. This is being led by Dr Heila Pienaar, as the UP representative.

**The Open Scholarship Programme** continues to make a positive impact in granting open access to UP intellectual property.

- 56% of articles in the 2007 UP Research Report has been linked to UPSpace
- 21 articles = 13.83 units = R1244700 were "discovered" while contributing to the Research Report
- The openUP collection of research papers has 3357 items
- UPeTD with 4224 theses and dissertations in the collection, is ranked #168 of the world's IRs in terms of global visibility and impact. ([http://repositories.webometrics.info/top300\\_rep.asp](http://repositories.webometrics.info/top300_rep.asp))

## Quality assurance

### HEQC Audit Report

Subsequent to the 2007 HEQC Audit of the University, the Audit Report was released in 2008. Commendation 5 of the report states: The HEQC commends the University of Pretoria for its efficiently managed and well-resourced Library Services. The panel's findings were:

- Governance structures are in place and operate effectively
- Proper representation in faculties: integrated departmental support, resourced in line with the needs of each faculty, faculty librarians work closely with deans and faculty boards
- Law Library – welcoming and supportive atmosphere (only library visited by a panelist)
- Ample space for study, adequate opening hours
- Regular reviews, e.g. LibQUAL and action taken
- Benchmarking of services and budget
- Postgraduate support is excellent, but staff and infrastructure capacity needs to improve in order to align with UP Strategic Plan
- The panel encourages the Library Services to continue with the implementation of its plan so that the university goals for

- postgraduate study can be realised
- Impressed by facilities and collections

Upon the request of the UP Executive, a national and international benchmarking process was initiated. The aim hereof was to benchmark the UP LS against leading national and international academic libraries. The foundation has been laid for a national benchmarking process for the libraries of the major research universities. This will be finalised in 2009.

The Libstats programme was installed to systematically collect data for Management Information (MI).

### Library Information Technology and Systems

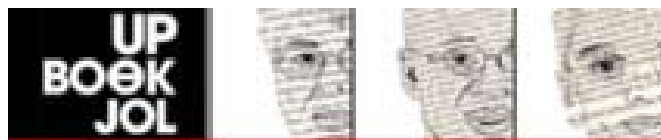
The LS is fortunate to have its own Library Information Technology and Systems department located within the Merensky Library. This dedicated systems team enables the LS to address IT challenges directly and immediately. Highlights for 2008 included:

- The upgrade of disk space for the archival project 4,4 TB (Terabyte) to 10,9 TB in Aug 2008.
- A backup server for archival data was acquired at the end of Oct 2008.
- 60 older PC towers were replaced in March 2008.
- Staff involved in the implementation of DSpace (UPSpace) and training.
- Installation of DeepFreeze on student workstations, which would require less maintenance on these PCs.
- Booking system for venues in the Library is being tested for implementation in 2009.
- Scanning module was tested as part of PhoSystems.
- Web interface of PhoSystems was implemented.
- The SFX link resolver was successfully implemented. as well as the upgrade of the Millennium server.
- New Millennium Server was upgraded and implemented.
- Renewal of the WebOPAC.

The Library is held in high regard within the University and is increasingly accepted within the South African academic library sector as a leading academic library in the country. With the innovations and forward thinking that is emerging as part of the organisational ethos, the LS can anticipate a future that will take it to new heights.

## Highlights of 2008

Celebrating the centenary of the University in 2008 was the major highlight for the entire UP community. The Library Services also contributed substantially to the year-long programme. All the Faculty Libraries and their staff engaged wholeheartedly in the various events that were held during the year. These events included:



### 05-08 March 2008

This event was a first for the University and Pretoria!

The keynote speaker at the official opening was Dr Mathews Phosa, noted businessman, politician and Afrikaans poet, who spoke on "Language as instrument of reconciliation in a changing environment". Also during this opening event, three biennial children's literature awards were presented.

- The Katrine Harries Award for Children's Book Illustrations was presented to Emily Bornoff for *Prinses van die Afrikavlaktes*.
- Jaco Jacobs received the C.P. Hoogenhout Award for Children's Literature for the best original Afrikaans children's book for children from 7-12 years, for his book *Wurms met tamatiesous en ander lawwe rympies*.
- The CLRU Award for excellent contribution to Afrikaans children and youth literature and managed by the Unisa Children's Literature Research Unit was presented to Dr Vollie Retief and the author Dolf van Niekerk.

The BookJol slogan "Leading Minds Read" was translated into four focus areas:

- *Writers in Dialogue* - A kaleidoscope of over 35 writers which included Sindiwe Magona, Darryl Accone, Helen Brain, Anzil Kulsén, Sarah Britten, Jaco Jacobs, Carina Diedericks-Hugo, Fanie Viljoen, Fred Khumalo and PG du Plessis who were on hand to chat to fans, both young and old!
- *The eBook Phenomenon: A New Chapter* - the first eBook symposium and SA eBook Fair. National and international experts addressed critical issues and developments within this new domain. The keynote speaker was Mark Carden of MyiLibrary. He was also joined by Shimmer Chinodya, winner of the 2007 Noma Award for Publishing in Africa and a writer in the online African Writer Series. He spoke of the impact of writing online. Over 200 librarians attended this exciting symposium which has the potential to become an annual event.
- *Future leaders at Play* – participation of 600 learners from six Tshwane schools in a programme co-hosted with the Tshwane Community Library and Information Services (TCLIS) who shared their expertise and skills.

The magical fairy tale characters and story land were created by the TCLIS staff who also conducted story-telling sessions in English, Afrikaans and Sotho.

- *TUKSbooks and UniverCity series* – This segment, held at the Villa Museum, comprised of an exhibition of approximately 1000 books, whose authors have been associated with the University, and a series of lunch time lectures delivered by various UP academics. A bibliography of these publications has been compiled and is available at [http://www.library.up.ac.za/special/up\\_pub.htm](http://www.library.up.ac.za/special/up_pub.htm). It also represents a century of academic endeavour, printing styles and layouts, cover designs, publishing trends and fluctuations in tertiary education.

Major sponsorships for specific BookJol events were received from Elsevier, Blackwells, and Sabinet.

Although a professional events organiser was engaged for the event, volunteers provided a solid foundation for the roll out of the various events. Staff responded willingly to the call for volunteers and various task teams were created.

From putting up posters around campus, to packing goodie bags for 600 children, to flower arranging for the opening function, to ushering delegates to and at the eBook Symposium, to shuttling writers from their hotels to the various venues, to mounting the TUKSbooks exhibition in the Villa Museum, a strong camaraderie emerged that presented the best of the UP Library to all who visited and attended the BookJol. People marvelled at the professionalism, variety, sophistication and scale of the entire event.

The Library undoubtedly presented an unforgettable centenary event that will be remembered for a very long while!

The UP BookJol received the MACE, former Unitech, runner up award in the category Campaigns Special Events.

### Celebration of the library's centenary 21 June 2008.

Approximately 400 current and alumni staff (50) together with family gathered on this cold Saturday morning to celebrate the Library's centenary. It was an opportunity for old friends to meet, for children to see the workplace of a parent, and for current staff to showcase the library's achievements and their individual contributions.

Activities included:

- Exhibitions on "A Day in the Life of a Faculty Library"; "Life after 5" which showcased the creative and artistic talents of staff; and the Merensky Romances, a photographic exhibition of staff who "met at the Library"





Robert Moropa (Director) and Prof Eggie Gerrys (former Director)

- “Kids Corner” that catered for the young and not-so-young who joined in the fun of the fantasy world created in a puppet show; face painting and campus tours
- The presentation of the Centenary



Album which is a compilation of photographs of staff of every Faculty Library and department within the Library as well as messages from individual staff. This album will undoubtedly become a “tangible memento of an exceptional time in the history of the library!”

Overall, it was a day that left an indelible impression on all who attended!

### **A century in the service of knowledge and the launch of the DVD “The Merensky Story”** 25 June 2008

The Old Merensky Library was a befitting setting for this elegant event that acknowledged the role of the Library during the century

Prof Robin Crewe (Vice-Principal: Research) and Dr Viktor Hesse



in service of knowledge, as well as the launch of the DVD that showcases the life of philanthropist Dr Hans Merensky and his association with the development of the Merensky Library on the Hatfield campus, and the Medical Library. It also followed the development of the library over the century into the institution it has now become. The DVD was produced by GP van Rheede van Oudtshoorn and Rikus de Kock and was based upon the script written by Magriet Lee.

The Hans Merensky Foundation was represented by Dr Viktor Hesse. This event and acknowledgement served to renew relations with the Foundation. Other guests included members of the UP Management, Deans, Directors, sponsors and well-wishers of the Library.

### **Unveiling of the centenary tapestry**



An interesting feature of the library is the spacious feel of the ground floor due to the three-level high ceiling in the central area. The wall of the mezzanine level is now adorned by an eye-catching panelled tapestry which was commissioned by the University in commemoration of its centenary celebrations in 2008. The idea behind this was to create a work of art that would portray the University, its environs and culture, and which could be left as a legacy for future generations.

The tapestry was designed and embroidered by rural community members of the Kaross embroidery initiative in the Limpopo province. This embroidery initiative was established in 1989 by Irma van Rooyen, a BA Fine Arts graduate of the University and a recipient of the TuksAlumni Laureate Award. The conceptualisation of the tapestry and the execution of the design were done by Irma van Rooyen in collaboration with designer Calvin Mahlaule. Once the design was finalised, 15 embroiderers were employed to create the 15 x 1.2m tapestry. The work was executed on separate pieces of material using approximately 10kg of yarn. The individual pieces of material were later appliqued and combined in a continuous process of layering the embroidered images and reworking them until the full length artwork was created.

This work of art reflects the culture, creative spirit and ‘voice’ of its makers and is a joyous manifestation of colour and craftsmanship! We are proud to be the home of this magnificent artwork.

## Thinking outside the borders library leadership institute

5-8 November 2008

This was a pilot institute held in partnership with Swets and the Mortenson Center for International Library Programs, University of Illinois, Urbana Champaign, USA. The Swets sponsorship of R250 000 and the participation of internal, national and international experts in the library and information services sector enabled this Institute to be a resounding success.



Thirty librarians from South Africa, Botswana and Zimbabwe arrived on Wednesday November 05 2008 full of trepidation and anticipation. From the time they registered on Wednesday at the Graduate Centre to their time of departure on Saturday, they followed a full programme that included array of contemporary topics, learning formats and presentation styles. The group was able to interact with senior library practitioners who have emerged as library leaders nationally and internationally. This list included Barbara Ford, Kay Raseroka, Susan Schnuer, Rachel More, Rene Schoombee, Karin Kitching, Buhle Mbambo-Thata, and Robert Moropa. LS staff members involved in this programme included Hilda Kriel, Monica Hammes, Ujala Satgoor, Ina Smith, Thembi Hadebe, Lita Ferguson and Una Mgwenya.

This Institute served to cement our ties with the University of Illinois through the Mortenson Center. Barbara Ford and Susan Schnuer, Director and Associate Director respectively, willingly shared their experiences, ideas and expertise with participants during the course of the programme. As originators of the Institute, they have entrusted the hosting of subsequent Institutes in our hands.

## State of the Library speech

21 November 2008

An innovative way of sharing the highlights, successes and challenges of 2008 with staff, the State of the Library speech, delivered by the Director, was a wonderful way to round off the year. It was attended by all members of staff.

## Partnerships

Several LS initiatives necessitated the creation of partnerships which included:

### World Digital Library Project

The World Digital Library (WDL) Project (<http://www.worlddigitallibrary.org/>) proposed in 2005 by the Library of Congress in cooperation with the United Nations Educational, Scientific and Cultural Organisation (UNESCO) aims to make

available on the internet, free of charge and in multilingual format, significant primary materials from cultures around the world, including manuscripts, maps, rare books, musical scores, recordings, films, prints, photographs, architectural drawings, and other significant cultural materials.

The objectives of the World Digital Library are to promote international and inter-cultural understanding and awareness, provide resources to educators, expand non-English and non-Western content on the Internet, and to contribute to scholarly research.

The initial negotiations were initiated by Dr Heila Pienaar, and the formal agreement was signed between Dr J A Billington (Library of Congress Librarian) and Mr Robert Moropa (Director), with LS as the only participating partner from Africa South of the Sahara, making it one of 27 participating international institutions.

LS will contribute material from the Woodhouse Rock Art and Pretoriana special collections.

### University of Botswana

The success of the 1st African Digital Management and Curation Conference and Workshop held on 12-13 February 2008 served as the impetus for the African Digital Scholarship and Curation Conference to be held on 12-14 May 2009. The University of Botswana came on board as a willing co-host of this important conference for the Southern African region.

## National Research Foundation (NRF)

The LS was approached by the National Research Foundation (NRF) with the request that their employees be trained on all the processes involved in setting up a repository. The NRF has received funding from the Carnegie Corporation of New York (CCNY) to embark on a National Electronic Theses and Dissertations (ETD) Repository Project, and to assist three higher education institutions in setting up their own repositories.

In the end the NRF will be responsible for the creation of a national metadata repository which will in future include the integration of the NEXUS Database. Metadata will be harvested from individual institutional repositories, including UPSpace. The NRF will provide funding and support for a central open source metadata repository which will reflect and link to the full text ETDs on institutional repositories. DSpace will be used as the platform by the individual higher education institutions.

Since the NRF did not have any experience in creating repositories using DSpace, LS was approached to present a workshop for them. This workshop was presented on 17 and 18 June, and proved to be of great value for both the NRF and LS. Heila Pienaar, Ina Smith, Amelia Breytenbach, Leonard Daniels and Christelle Steyn were involved in putting together a programme in a very short period of time. Topics covered were: Current state of Institutional Repositories, Planning for an IR, Installing an IR, Using and administering your IR, Introduction to metadata, Policies and Procedures, Evaluation, Marketing and Exposure.

The feedback was very positive. According to Henda van der Berg (Coordinator: Information Services & Advice Unit) "the presenters and support with IT issues were excellent. This workshop/training would be beneficial for every institution in SA that plan to start implementing an institutional repository."

## Fundraising, grants & gifts

The LS has incorporated fundraising as part of its sustainability strategy. The following were received during the course of 2008: CCNY Grant

A grant of \$1m was received from the Carnegie Corporation of New York (CCNY). This grant will enable the LS to establish the Centre for African Library Leadership (CALL), and install a state-of-the-art training facility and media centre within the Merensky Library. 120 national library leaders will participate within six 2-week Leadership Academies during the course of the 3-year grant. This grant is an affirmation of the University and the LS as leaders in their own right.

## Centenary sponsorships

A total of R745 105 was raised for the Library Centenary celebrations. Sponsors included Elsevier, Sabinet, Blackwells, and Swets.

## TuksAlumni

A gift of R15 000 was received from the TuksAlumni Alma Mater Fund on 19 August 2008. This Fund, previously known as Project 202000, has two focus areas namely the General Bursary Fund and the Special Projects Fund. The Bursary Fund awards annual bursaries in various faculties to meritorious students while the Special Projects Fund supports worthy causes such as the UP Library, the advancement of campus culture, music and art and the UP Crisis Line.

## New opportunity - Research Commons

Together with the libraries of Rhodes and Stellenbosch Universities, LS has been included in the submission of the Research Commons extension grant to the Carnegie Corporation of New York.

The book, Views on the Thames: from the source to the sea / engraved by William Bernard Cooke from drawings by S. Owen. [c.1822], [41576] was gifted to the University on 11 June 2008 as a centenary gift by Blackwells CEO, Andrew Hutchings.



## Visitors to the library

The LS has played host to several LIS professionals and delegations from other universities. Listed below are some of these visitors.

**10 April:** University of Botswana. Mrs Babakisi T Fidzani (Deputy Director, Information and Research services) fidzanib@mopipi.ub.bw and Mr Jan Seanego

**23-24 April:** University of Botswana. Edwin Qobose (Deputy Director, Library Customer & Extension Services), QOBOSE@mopipi.ub.bw and Mr Vivek Yadav (Systems Librarian) yadavvk@mopipi.ub.bw

**13 May:** NMMU: Library & Information Services. Hester Kritzinger (Acting Director LIS) hester.kritzinger@nmmu.ac.za and Elna Burger, Senior Manager Systems ERM and Quality

**5 June:** International Development Research Centre (IDRC), Ottawa, Canada. Gideon Christian (Research Intern International).

**6 June:** University of Free State & University of Namibia

**30 June:** Indira Gandhi Institute of Development Research, MUMBAI India. Dr Shamprasad M. Pujar (Deputy Librarian), pujar@igidr.ac.in

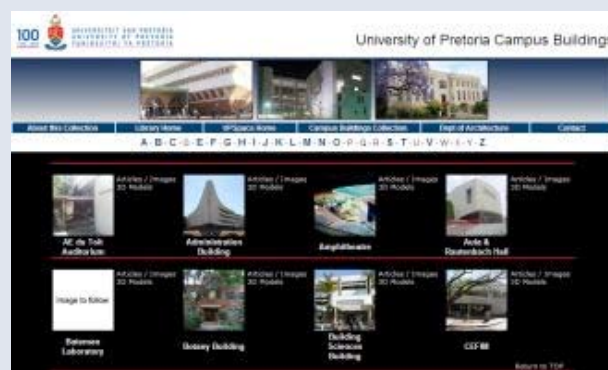
**21 July:** Carnegie Corporation of New York. Dr Rookaya Bawa. KH@carnegie.org

**15 September:** Haramaya University, Ethiopia. 6 member delegation

**2-12 November:** Mortenson Center for International Library Programs, University of Illinois Library at Urbana-Champaign. Barbara J. Ford (Director), bjford@illinois.edu and Susan Schnuer (Associate Director), schnuer@illinois.edu

**17 November:** Zimbabwe Open University. Jasper Lee Maenzanise (Director Library and Information Services)

An example of a collaborative digitisation project between LS and the Dept. of Architecture:  
(<http://www.library.up.ac.za/buildings/>)



Leon Pienaar, a lecturer to the 3rd year Architecture students, created an opportunity for an assignment for the students to create virtual campus buildings and at the same time participate in the Google Earth project. Artlantis and SketchUp software were used, and by uploading the images and models onto UPSpace collections, a unique project was launched, portraying the synergy between the Library's UPSpace team and the department of Architecture.

Editing the material prior for submission was done by Monika Läufer, PhD student at the department of Architecture. Additional material identified by the Dept of Architecture was scanned and uploaded by Henning van Aswegen from the Department to the Architecture Archive Collection and mapped.

The LS team consisted of Ina Smith who created the 51 Collections, Christelle Steyn who created a beautiful web page for the collection, Marié Theron who also contributed photos of the O.R. Tambo Law Library to the Law Building collection, Leonè Muller reviewed the records, and Pieter van der Merwe added the metadata. Hettie Groenewald, Architecture Information Specialist, co-ordinated the entire project and was responsible for contributing to the high standard of digitised initiatives that UP and the LS may be proud of.

Links were made on the introduction pages to other campus buildings, architects and the Faculty Libraries. Furthermore, the University of Pretoria Campus Buildings project, co-ordinated by the Centenary Office has been linked to this project and UPSpace. <http://hdl.handle.net/2263/9118>

## Special collections

The Special Collections at the LS is slowly emerging as a veritable treasure house of unique and interesting items that are being digitally captured onto UPSpace. Here below is a sampling of what one may find.



One of the rare Africana works housed in Special Collections: Abu Bakr Effendi's religious instructions for the Malay community at the Cape of Good Hope, an Arabic-Afrikaans text dating from 1869, printed in Turkey. The book is resting on a British Parliamentary report of 1836.

The Woodhouse Rock Art Collection and the Van der Waal Collection of Pretoriana are among the collections of unpublished material housed in Special Collections that are systematically being transferred to the digital repository UPSpace for global accessibility and e-research.

### Southern African Rock Art

Southern Africa is one of the world's richest archaeological landscapes, carrying the marks and artefacts of people from as far back as 2 million years ago. Since perhaps 70 000 years ago we see for the first time 'rock art' - engravings and paintings placed into and on boulders and rock shelters. Initially this rock art was exclusively gatherer-hunter or 'San' and related to their symbolic and religious beliefs. But as Bantu-speaking farmers and Khoekhoen herder people moved in a little over 2000 years ago they too marked the landscape with finger-painted and engraved rock arts that relate to issues such as initiation, group identity, political resistance and so forth. Even European settlers marked the landscape with their 'graffiti' - such as the names, dates and sayings left by Boer and British soldiers during the Anglo-Boer War (1899-1902).

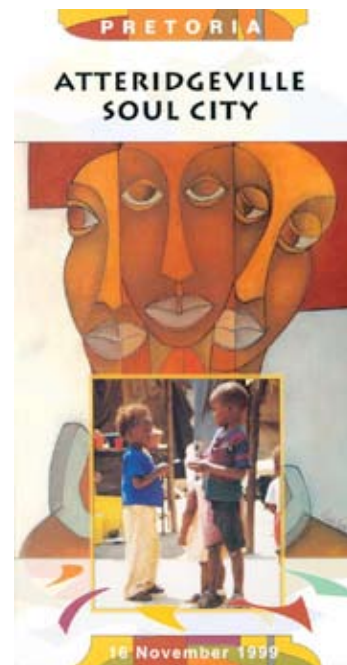
The **Woodhouse Collection** was purchased from Herbert C. Woodhouse in 2005 so that it may serve as an archive for future research into and the management of Southern African rock art. It consists of more than 20 000 slides, maps and tracings of rock art sites collected during his extensive travels through Southern Africa. The collection is thematically arranged according to site but precise locational information of sites is withheld to protect this fragile heritage.



Rock painting, S00927, Clocolan, Diklhabeng District Municipality, Free State. <http://hdl.handle.net/2263/3589>

### Van Der Waal Collection

A collection of Pretoriana consisting mainly of images and ephemeral texts, formed part of the archive of Dr. Gerhard-Mark van der Waal, an architectural historian. The collection was acquired by the Dept of Architecture, University of Pretoria and later donated to the Library. It serves as a valuable source of information on Pretoria's architectural, cultural and social heritage, city planning and engineering. It includes material on Centurion, Mamelodi and Atteridgeville. The collection is arranged on UPSpace according to names of buildings and geographic areas or clustered according to theme.



A pamphlet promoting Atteridgeville as a vibrant neighbourhood (1999) <http://hdl.handle.net/2263/660>

# Continuing professional development

## 2008 Personnel participation in conferences, workshops, etc

### A. International conference presentations

#### **Bothma, T.J.D., Pienaar, H., Hammes, MMP.**

Towards Open scholarship at the University of Pretoria, 15th BoBCATSSS Symposium, Zadar, Croatia, 28-30 January (<http://hdl.handle.net/2263/4893>)

#### **Lourens, A., Van der Westhuizen, E., Breytenbach, A., Coetsee, T., Groenewald, M.E., Swanepoel, D.**

The librarian as author and publisher in the digital environment, 9th Southern African Online Information Meeting, CSIR International Conference Centre, Pretoria, 4-5 June (<http://hdl.handle.net/2263/6011>)

#### **Malan, D.**

The changing role of the information specialist in lifelong learning and distance learning, ESTIA conference, Orlando, USA, 29 June

#### **Pienaar, H.**

Digital Scholarship and the role of the university's library, 9th Southern African Online Information Meeting, CSIR International Conference Centre, Pretoria, 4-5 June (<http://hdl.handle.net/2263/5830>)

#### **Van Deventer, M., Pienaar, H.**

Advance and attack: technology demonstrator to the rescue... and beyond, International Internet Librarian, London, 16-17 October (<http://hdl.handle.net/2263/7878>)

### B. International workshop presentations

#### **Olivier, E.**

Open scholarship@University of Pretoria: a case study, Open Access Repositories Workshop, Zaria, Nigeria, 28 April (<http://hdl.handle.net/2263/5158>)

#### **Satgoor, U.**

Strength in partnerships: the way for libraries. Lobbying and public relations - Concepts for public libraries. Goethe-Institut Sudafrika Workshop, Windhoek, Namibia, 28-30 July (<http://hdl.handle.net/2263/6806>)

#### **Satgoor, U.**

Libraries: partners for development, Lobbying and public relations. Concepts for public libraries. Goethe-Institut Sudafrika Workshop, Windhoek, Namibia, 28-30 July (<http://hdl.handle.net/2263/6807>)

#### **Smith, I.**

Workshop on Open Access, Co-presenter, Addis-Ababa, Ethiopia, 20-23 December

### C. International poster presentations

#### **Olivier, E.**

Open scholarship eCopyright@University of Pretoria Rainbow options: negotiating for the proverbial pot of gold, 12th ELPUB Conference, Toronto, Canada, 25-27 June (<http://hdl.handle.net/2263/6042>)

### D. National conference presentations

#### **Breytenbach, A., Groenewald, M.E.**

Digital Preservation, (Health Information Community of South Africa) Conference, Onderstepoort, 24-25 November

#### **Groenewald, H., Smith, I.**

Institutional Repositories: utilising the skills of subject librarians, LIASA (Library and Information Association of South Africa) Conference, Cape Town International Convention Centre, Cape Town, 6-10 October. (<http://hdl.handle.net/2263/7598>)

#### **Groenewald, M.E., Smith, I.**

Digitisation and Preservation, 2nd Annual Knowledge, Archives and Records Management, Polokwane, 6-8 May

#### **Groenewald, M.E., Smith, I.**

Digitisation and Preservation, DITCHE (Developing Information Technology Capacity in Higher Education) Conference, Nelson Mandela Metropolitan University Conference Centre, Port Elizabeth, 20-22 May

#### **Groenewald, M.E.**

Preservation of Digital Content, SAPCON National Symposium, NLSA, Pretoria, 22-23 September

#### **Groenewald, M.E., Breytenbach, A.**

Why preserve digital material? : the past, the present and the future, 3rd National HICSA (Health Information Community of South Africa) Conference, Onderstepoort, 24-25 November

#### **Hammes, M.**

Using information for strategic management and quality improvement of a library service, Libraries and Information Management Forum, Sandton, 21 August.

#### **Lessing, A.**

Edifact Invoicing on the Millennium Library System, IUG: SA (SA Innovative Users Group) and Innovative Library Directors Symposium, Port Elizabeth, 12-14 November (<http://hdl.handle.net/2263/8900>)

#### **Lessing, A.**

Millenium WebPacPro, IUG: SA (SA Innovative Users Group) and Innovative Library Directors Symposium, Port Elizabeth, 12-14 November (<http://hdl.handle.net/2263/8014>)

**Kellerman, B., Lourens, A., Nel, M.**

Think out loud: Creativity in the library environment, 3<sup>rd</sup> National HICSA (Health Information Community of South Africa) Conference, Onderstepoort, 24-25 November (<http://hdl.handle.net/2263/8551>)

**Kriel, H., De Kock, B., Ehlers, G.**

Teleporting from boring to cool, 9th Southern African Online Information Meeting, CSIR International Conference Centre, Pretoria, 3-5 June (<http://hdl.handle.net/2263/6010>)

**Lourens, A.**

Google Earth and Google Maps, 3rd National HICSA (Health Information Community of South Africa) Conference, Onderstepoort, 24-25 November (<http://hdl.handle.net/2263/8553>)

**Madhlaba, T.**

Phonet family of systems, DITCHE (Developing Information Technology Capacity in Higher Education) Conference, Nelson Mandela Metropolitan University Conference Centre, Port Elizabeth, 20-22 May

**Moropa, R.**

Practical realities of successful transformation, Annual Library Research Symposium, UNISA, Pretoria, 4 July (<http://hdl.handle.net/2263/6808>)

**Pienaar, H.**

Development and implementation of an e-information strategy for an academic library, Libraries and Information Management Forum, Sandton, 5 June (<http://hdl.handle.net/2263/6721>)

**Pienaar, H.**

Libraries on the move – shifting barriers, going places, sharing spaces, Stellenbosch University Library 10th Annual Symposium, Stellenbosch, 6-7 November (<http://hdl.handle.net/2263/7877>)

**Van Wyk, J.**

E-Newsletters: a step ahead: using Blogs as newsletters. Onderstepoort, 3<sup>rd</sup> National HICSA (Health Information Community of South Africa) Conference, Onderstepoort, 24-25 November (<http://hdl.handle.net/2263/8553>)

## E. Organisation of conferences and workshops

**Hammes, M., du Pisanie, M., Kriel, H., Olivier, E., Satgoor, U.**

UP Bookjol, University of Pretoria, 4-8 March

**Swanepoel, S., Boeyens, C., Hammes, M.**

The e-Book Phenomenon: A New Chapter, symposium during the University of Pretoria 100 Bookfest and the first South African e-Book Fair, Aula, Pretoria, 7 March

**Satgoor, U., Kriel, H., Mgwenya, U.**

Thinking Outside the Borders Library Leadership Institute, UP Conference Centre, Pretoria, 5-8 November (<http://hdl.handle.net/2263/8554>)

**Smith, I., Steyn, C.**

Institutional Repository Workshop, NRF, UP Maroon Lab, Pretoria, NRF 17-18 June, CHELSA 17-18 June, International 1-3 October

## F. Workshop presentations

**Breytenbach, A.**

Using the Dublin Core Metadata Schema for Digital Collections, LIASA Interest Group for Bibliographic Standards (IGBS) Workshop, Pretoria, 22-23 July

**Breytenbach, A.**

Introduction to Metadata: Overview and Guidelines Using the Dublin Core Metadata Schema, (Part of the Institutional Repository Workshops), UNISA, 17 April, NRF, 18 June 2008, LIASA, 28-30 July 2008, Institutional Repository Workshop, 3-5 October 2008

**Ferguson, F.**

Serials Management: A Client's Perspective, Thinking Outside the Borders Library Leadership Institute, UP Conference Centre, Pretoria, 5-8 November

**Groenewald, H.**

The role of the information specialist in an institutional repository, UNISA community, 23 April (<http://hdl.handle.net/2263/5061>)

**Groenewald, M.E.**

Digitisation for IR, UNISA, Pretoria, 17-18, 22 April

**Groenewald, M.E.**

Digitisation from Project Planning to Output, Institutional Repository Workshop, UP Maroon Lab, Pretoria, CHELSA 17-19 June, and International 1-3 October

**Hammes, M.**

Quality Assurance, Thinking Outside the Borders Library Leadership Institute, UP Conference Centre, Pretoria, 5 November

**Hammes, M.**

Policy for open access and institutional repositories, Western Cape Higher Education Libraries Interest Group Seminar, 29 May

**Kriel, H.**

Client Services, Thinking Outside the Borders Library Leadership Institute, UP Conference Centre, Pretoria, 7 November

**Kriel, H., Satgoor, U.**

Administration of the Leadership Assessment Tool, Thinking Outside the Borders Library Leadership Institute, UP Conference Centre, Pretoria, 5 November

**Moropa, R.**

Advocacy, Placing Libraries on the organisational/local/national agenda – Perspectives from SA practitioners, Thinking Outside the Borders Library Leadership Institute, UP Conference Centre, Pretoria, 5 November

**Mothutsi, J., Olivier, E.**

eCopyright@University of Pretoria, Unisa Institutional Repository Training Programme, 10 April (<http://hdl.handle.net/2263/4992>)

**Smith, I.**

IR training presented to UNISA staff, UNISA, Pretoria, 17-18, 22 April

**Smith, I.**

Web 2.0 for libraries: tips, tools and trends, Thinking Outside the Borders Library Leadership Institute, UP Conference Centre, Pretoria, 7 November (<http://hdl.handle.net/2263/7820>)

**Smith, I., Hadebe, T.**

An introduction to partnership projects, Thinking Outside the Borders Library Leadership Institute, UP Conference Centre, Pretoria, 5-8 November (<http://hdl.handle.net/2263/7814>)

## G. International online workshops completed

**“Taxonomies and Controlled Vocabularies”**

Simmons College Graduate School of Library and Information Science, Boston, MA, USA, June 1 - 30, 2008 (A Breytenbach)

## H. Conferences, workshops and events attended

**1<sup>st</sup> African Digital Management and Curation Conference and Workshop**

CSIR International Convention Centre, Pretoria 12-13 February (A Breytenbach, J de Wee, M du Pisanie, ME Groenewald, HJ Jansen van Vuuren, A Lourens, R Moropa, H Pienaar, U Satgoor, I Smith, S Steynberg, J Vermeulen)

**1<sup>st</sup> Department of Information Science Archives**

UNISA, Pretoria, 4-5 September (ME Groenewald)

**2<sup>nd</sup> Annual Knowledge, Archives and Records Management**

The Ranch Protea Hotel, Polokwane 6-8 May (ME Groenewald, I Smith)

**3<sup>rd</sup> National HICSA (Health Information Community of South Africa) Conference**

Onderstepoort 24-25 November (M Brassel, A Breytenbach, T Coetsee, E Grobler, ME Groenewald, A Lourens, MM Mtsweni, M Nel, K Nzima, S Scheepers, J Sindane, A van der Gryp, J van Wyk, M Volschenk)

**9<sup>th</sup> Sabinet Conference**

Wild Coast Sun, Wild Coast, 3-5 September (H Pienaar, R Moropa)

**9<sup>th</sup> Southern African Online Information Meeting (SAOUG)**

CSIR International Convention Centre, Pretoria, 3-5 June (M Brassel, B de Kock, G Ehlers, H Groenewald, ME Groenewald, H Kriel, A Lourens, S Marsh, N Mayekiso, D Mogakane, M Oosthuizen, H Pienaar, I Smith, C Steyn, S Steynberg, M Swanepoel, H van den Berg, E van der Westhuizen, M Volschenk)

**74<sup>th</sup> IFLA General Conference and Council Meeting**

Québec, Canada, 10-15 August (R Moropa)

**Annual Library and Information Science (LIS) Research Symposium**

Transformation: The Beauty and the Beast, UNISA, Florida Campus, Roodepoort, 4 July (R Moropa, H Kriel, U Satgoor)

**DITCHE (Developing Information Technology Capacity in Higher Education) Conference**

Nelson Mandela Metropolitan University Conference Centre, Port Elizabeth, 2-22 May (ME Groenewald, T Madhlaba, H Muller, I Smith, S Swanepoel, L Wydeman)

**The e-Book Phenomenon : A New Chapter, Symposium during the University of Pretoria 100 Bookfest and the first South African e-Book Fair**

Aula, University of Pretoria, Pretoria, 7 March (A Bezuidenhout, C Boeyens, A Booyzen, H Boshoff, M Brassel, A Breytenbach, E Coertze, J de Wee, L Ferguson, H Groenewald, ME Groenewald, H Jansen van Vuuren, H Kriel, M Lee, A Lessing, M Maritz, S Marsh, T Mogakane, R Moropa, L Muller, M Nel, M Oosthuizen, R Randall, E Roux, U Satgoor, S Scheepers, I Smith, C Steyn, S Steynberg, S Swanepoel, M Swanepoel, M Theron, H van den Berg, A van der Gryp, E van der Westhuizen, G van Veelen, J van Wyk, M Veldsman, E Verheem, M Volschenk)

**EISTA**

Orlando, USA, 29 June (D Malan)

**ELPUB Open Scholarship**

Toronto, Canada, 25 June (E Olivier)

**Energise your web**

UP web team, High Performance Centre, 14 August (C Steyn, I Smith)

**Frye Leadership Institute**

Emory University, Atlanta, USA, 12-13 June (R Moropa)

**GARTNER Symposium / Itxpo**

Cape Town International Convention Centre, Cape Town, 18-20 August (L Wydeman)

**Google Power Up Event**

Google & Intoweb, Innovation Hub, Pretoria, 15 February (C Steyn)

**HERS-SA Academy**

UCT Graduate School of Business, Cape Town, 21-27 September (U Satgoor)

**HSRC Power-of-in-between Conference**

Centurion Lake Hotel, Centurion (I Smith)

**Humanities Conference: The 6<sup>th</sup> international conference on the new directions in the Humanities**

Istanbul, Turkey, 15-18 July (L Stieger, J Vermeulen)



**Innovative's Academic Library Directors Symposium**  
The Claremont Resort & Spa, Berkeley, CA, 12-14 March (R Moropa)

**International Conference on DUBLIN CORE and Metadata Applications**  
Humboldt-University zu Berlin, Germany, 22-25 September (A Breytenbach)

**Internet Librarian International**  
London, UK16-17 October (H Pienaar)

**IUG: SA (SA Innovative Users Group) Conference (and Innovative Library Directors Symposium)**  
Port Elizabeth, 12-14 November (C Boeyens, H Kriel, A Lessing, S Swanepoel)

**LIASA (Library and Information Association of South Africa) Conference**  
Cape Town International Convention Centre, Cape Town, 6-10 October (H Groenewald, R Moropa, U Satgoor)

**LIASA Interlending Training Workshop**  
University of Johannesburg, Doornfontein Campus (J Baloyi)

**Opera Software Seminar**  
Opera, UP Hatfield Campus, 26 August (C Steyn, I Smith)

**PASA (Publisher's Association South Africa) Academic Sector AGM**  
Vineyard Hotel, Newlands, Cape Town, 19-20 August (I Smith)

**Research Workshop for Information Specialists**  
Presented by Erik Hofstee, 10-11 June 2008, and 20-21 October, University of Pretoria (All UP information specialists)

**SAPCON National Symposium**  
Sponsored by DAC, NLSA, Pretoria, 22-23 September (ME Groenewald)

**SAPCON Workshop**  
Pilgrims Rest Museum, Sponsored by DAC, 24-26 September (ME Groenewald)

**SASRIM**  
Nelson Mandela metropolitan University Conference Centre, Port Elizabeth, 21-23 August (I Oosthuizen)

**Site Studio Fundamentals**  
Oracle, 26-28 November (C Steyn)

**SLIS Workshop on the Reference Interview**  
Anglo American Auditorium, Johannesburg, 18 March (S Delpont, M Moropane, R Brits, E Lombard, C Matsoma)

**Thinking Outside the Borders Library Leadership Institute**  
UP Hatfield Campus, 5-8 November (ME Groenewald, E Olivier, C Steyn, R Matatiele, B de Kock & G Ehlers)

## [I. Visits to international universities / institutions / individuals](#)

**Academic Library of the Talinn University**  
5-12 April: S Swanepoel

**Bibliotheca Alexandria (BA), Alexandria, Egypt**  
18-21 February : Dr H Pienaar, M.E. Groenewald, I. Smith (<http://hdl.handle.net/2263/4797>)

**British Library, London, England**  
18-19 September 2008: A Breytenbach

**Boston University, USA**  
June/July: D Malan

**Carnegie Corporation, New York, USA**  
12-15 March: R Moropa

**CBUA Consortium, Spain**  
5-12 April: S Swanepoel

**CISTI (Canada Institute for Scientific and Technical Information), Ottawa, Canada**  
20 June: E. Olivier (<http://hdl.handle.net/2263/6344>)

**IDRC (International Development Research Centre), Ottawa, Canada**  
23 June: E Olivier (<http://hdl.handle.net/2263/6344>)

**Egypt National Library and Archives, Cairo, Egypt**  
18-21 February: Dr H Pienaar, M.E. Groenewald, I. Smith (<http://hdl.handle.net/2263/4797>)

**ELNET Consortium at the National Library of Estonia**  
5-12 April: S Swanepoel

**Library of the University of Technology, Talinn**  
5-12 April: S Swanepoel

**MIT, USA**  
June/July: D Malan

**Royal College of Veterinary Surgeons, London, England**  
18-19 September 2008: A Breytenbach

**Universidad Complutense, Madrid**  
5-12 April: S Swanepoel

**Universidad de Sevilla, Spain**  
5-12 April: S Swanepoel

**Universidad Pablo de Olavide, Spain**  
5-12 April: S Swanepoel

**University Library of Illinois, Urbana Champaign, USA**  
18-20 March: R Moropa

## University of Chicago, USA

June/July: D Malan

## Wellcome Library, London, England

18-19 September 2008: A Breytenbach

## J. Publications

### Breytenbach, A, Groenewald, ME.

The African Elephant: a digital collection of anatomical sketches as part of the University of Pretoria's Institutional repository - a case study, OCLC Systems & Services: International digital library perspectives, 24 (4)

(<http://www.emeraldinsight.com/Insight/viewContentItem.do;jsessionid=F99AD09D3404A58DD306E28104DC5387?contentType=Article&contentId=1748002>)

### Hendrikz, J. et al.

Advanced Certificate in Education (ACE): Education Management [CD ROM]. Pretoria: Unit for Distance Education, Faculty of Education, University of Pretoria. (Contributors: Hendrikz, J (manager), Fresen, J and Jordaan, D (project managers), Rammupudu, J and Vilakazi, B (instructional designers), Van Wyk, J (library information), Moloney, M (photographer), Zimmerman, K (graphic designer), Zeeman, E (voice over)

### Pienaar, H., Smith, I.

Development of a Library 2.0 Service Model for an African Library, Library High Tech News, 25(5), pp 7-10

### Van Deventer, M, Pienaar, H.

South African repositories: bridging knowledge divides, Adriadne, 55, April

(<http://www.adriadne.ac.uk/issue55/vandeventer-pienaar/>;  
<http://hdl.handle.net/2263/8615>)

## K. Reports

### Satgoor, U., Mgwanya, U.

Thinking Outside the Borders Library Leadership Institute 5-8 November Report, UP Department of Library Services, Pretoria, 10 December (<http://hdl.handle.net/2263/8554>)

## L. Internal training / workshop presentations to library and up staff

### 60-Minute Workshops on:

Animated Tutorials, Fotki, Flickr, MSPowerPoint and Presentation Skills, Facebook, Google Groups and Google Notebook, YouTube, Google Page Creator, Google Talk and Instant Messaging, ClickUP, Blogger, Wikis and Wikipedia, Library 2, RSS and RSS Feeds, UPSpace for Collection Managers and Collection Administrators.

Library 2.0 Tools Roadshow, Department of Library Services, Pretoria, University of Pretoria, 3 November. Tools showcased include:

Online game and YouTube training video; Virtual campus, Wikis for clients; Library Online Catalogue and Web 2.0; Wikis: collaboration tools for information workers within a Web 2.0 environment; Web 2.0 roadshow: Business Facebook and New Library Web; Education Library Blog @ the University of Pretoria,

### Hlabangwane, S.

The keys to customer delight! Department of Library Services, University of Pretoria, 1 September

(<http://hdl.handle.net/2263/6809>)

### Olivier, E.

Have you opened UP (your research) yet? Open Access Day, Department of Library Services, University of Pretoria, 14 October (<http://hdl.handle.net/2263/7550>)

### Smith, I.

ILL staff on UPSpace, Department of Library Services, University of Pretoria, 24 June

### Smith, I.

UPTechnical Services on UPSpace, Department of Library Services, University of Pretoria, 1 April

### Smith, I., Groenewald, H.

Research@UPSpace: cited more, safe forever, Open Access Day to the UP Research Community, Department of Library Services, University of Pretoria, 14 and 29 October, 14 and 19 November (<http://hdl.handle.net/2263/7709>)

### Smith, I., Steyn, C.

10 Open Sessions on IR to UP Researchers, Department of Library Services, University of Pretoria, October-November

## Staff

The LS has a staff complement of 261, which is made up of 173 permanent staff members and 88 hourly staff members.

**We welcome the following members of staff who joined us during the course of 2008:**

**Adrienne Waricker**  
Information Specialist (Humanities)

**Josiah Lebelo**  
Information Assistant (Humanities)

**Johannes Sedane**  
Information Assistant (Veterinary Science)

**Monia Johnson**  
Senior Administrative Assistant (Finance)

**Annah Molefe**  
Information Assistant (Library Technical Services)

**Fatima Darries**  
Head: Economics & Management Sciences Faculty Library

**Sello Baloyi**  
Library Assistant (Natural Sciences and Engineering)

**We also bid farewell to the following members of staff who retired in 2008:**

**Rita Badenhorst**  
Senior Information Specialist (Humanities)

**Dr Tamal Trichardt**  
Senior Information Specialist (Natural Sciences and Engineering)

**Erica van der Westhuizen**  
Head: Veterinary Science Faculty Library

**Suzette Gouws**  
Bindery Assistant

**Marinda Veldsman**  
Senior Information Assistant

**We also pay our respects to the following members of staff who passed away in 2008:**

**Charles Ntshangase**  
Senior Information Assistant (Mamelodi)

**Popi Khoza**  
Information Assistant (Pre-Clinical Library)

**Degrees were awarded to the following members of staff:**

**Makua, T.**  
BAdmin (Hons): Public Management

**Roux, E.**  
MMus (Musicology)

**Khangale, I.**  
B.IS

**Nominated for awards / certificates / grants**

**Ujala Satgoor.**  
LIASA-Sabinet Librarian of the Year, first runner-up and the LIASA Gauteng North Librarian of the Year

**LIS professional involvement**

**March 2008**

Robert Moropa was invited to be a member of the Bill and Melinda Gates Foundation' Access to Learning Award. He attended the 2008 selection meeting in Seattle, USA.

**April 2008**

Soekie Swanepoel was invited to be a member of the GAELIC task team that investigated the optimal use of the Millennium System at university libraries in Southern Africa, Spain and Estonia.

**August 2008**

Monica Hammes participated in a peer reviewing exercise of the Stellenbosch University Library. The leader of the panel was Ms Anne Bell, library director of the University of Warwick Library.

**August 2008**

David Mahlangu elected onto the LIASA Interlending Interest Group national executive committee.

**September 2008**

Ujala Satgoor and Robert Moropa elected as Chairperson and Deputy Chairperson respectively of the LIASA Gauteng North branch.

**October 2008**

Robert Moropa served as a member of the University of Johannesburg peer review panel.

**October 2008**

Ujala Satgoor and Robert Moropa elected onto the national Executive Committee of the Library and Information Association of South Africa (LIASA).

Robert Moropa elected as Chairperson of GAELIC and Deputy Chairperson of South African National Library and Information Consortium (SANLIC).

